

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, July 1, 2020 1:09 PM  
**To:** 'carolyn.gentry@comcast.net'  
**Cc:** Consumer Contact  
**Subject:** FW: Docket Nos. 20200053,20200054,20200055,and20200056

Good Afternoon, Ms. Gentry.

We will be placing your comments below in consumer correspondence in Docket Nos. 20200053, 20200054, 20200055, and 20200056, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

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**From:** CAROLYN GENTRY <carolyn.gentry@comcast.net>  
**Sent:** Wednesday, July 1, 2020 11:02 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket Nos. 20200053,20200054,20200055,and20200056

**Docket Nos. 20200053, 20200054, 20200055, and 20200056**

Dear Commissioners:

You have an important decision before you on July 7<sup>th</sup> when you consider approval of proposed energy efficiency programs for the state's biggest power companies – including efficiency programs for low-income customers. Given the economic fallout from the COVID-19 crisis and the high energy burden our low income neighbors are suffering, we must place an even greater value on cutting energy waste. After all, it's the cheapest, quickest and cleanest way to meet our energy needs.

It is unconscionable that PSC staff is recommending scaling back proposed programs. I strongly oppose this shortsighted recommendation. Instead, I urge you to direct the utilities to expand programs to meet the needs of the many hard-working Florida families.

The staff's recommendation would block proposed programs that are proven to deliver real savings to customers and are, in fact, readily available all across the country. Even further off the mark, the

recommendation that low-income programs be scaled back is particularly cruel. With Covid-19 and the economic downturn, helping customers slash unaffordable energy bills is more important than ever. Now is not the time to abandon our families.

Therefore, I ask that you reject your staff's recommendation and ensure that each utility is putting forth robust efficiency programs – especially for its most vulnerable customers.

Carolyn S. Gentry  
6338 San Jose Blvd. West  
Jacksonville, FL 32217