

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Monday, August 24, 2020 12:20 PM  
**To:** Consumer Correspondence  
**Subject:** Correspondence for docket 20190114.

Customer correspondence protesting docket 20190114.

Thank you,

Angela Calhoun

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**From:** attorney.general@myfloridalegal.com <attorney.general@myfloridalegal.com>  
**Sent:** Monday, August 24, 2020 12:02 PM  
**To:** COACHASHLEA@HOTMAIL.COM  
**Subject:** From the Florida Attorney General's Office

Dear Ashlea Moore,

Florida Attorney General Ashley Moody received your email regarding your concerns with Gator Waterworks and the increase in your water bill. Attorney General Moody asked that I respond.

We appreciate hearing from you and I am sorry for your difficulties. Because the Florida Public Service Commission (PSC) regulates investor-owned utilities in this state, I am forwarding your correspondence to the PSC for review. You may follow up with the PSC at:

Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Telephone: (850) 413-6100  
Toll-free in FL: 1-800-342-3552  
Website: <http://www.psc.state.fl.us>

Thank you for contacting Attorney General Moody's office. I hope this proves helpful. If you would like to keep current with news on Attorney General Moody's efforts to fight fraud please follow this link and subscribe to the Attorney General's electronic newsletters:

<http://myfloridalegal.com/NewsBrie.nsf/Subscriber>

Sincerely,

Lauralyn Hudgins  
Office of Citizen Services  
Florida Attorney General's Office  
PL-01, The Capitol  
Tallahassee, Florida 32399-1050  
Telephone: (850) 414-3990  
Toll-free within Florida: (866) 966-7226  
Website: [www.myfloridalegal.com](http://www.myfloridalegal.com)

PLEASE DO NOT REPLY TO THIS E-MAIL. THIS ADDRESS IS FOR PROCESSING ONLY.

To contact this office please visit the Attorney General's website at [www.myfloridalegal.com](http://www.myfloridalegal.com) and complete the on-line contact form. Again, thank you for contacting the Office of the Florida Attorney General.

INTERNET MESSAGE RECEIVED BY THE ATTORNEY GENERAL'S OFFICE ON 06/28/2020

Ashlea Moore  
3380 SE 21ST AVE  
Gainesville, FL 32641-9182  
Phone: (352) 215-6672  
Email: [coachashlea@hotmail.com](mailto:coachashlea@hotmail.com)

RE: Gator Waterworks  
P.O. Box 151245  
Cape Coral, FL 33915  
Website: [mywaterservice.com](http://mywaterservice.com)  
Transaction Date: 6/23/2020  
Payment Method: Credit Card

Subject: unsavory business practices

This company is not from out town or county not even a surrounding county, I have never paid more than \$20.00 for water service, you will hard pressed to justify a \$50.00 increase to my water bill. I now pay +\$20.00 than my immediate neighbor who I know has always used more due to the dynamics of her household. Its unconscionable that my water bill has gone from \$6.00-12.00 to \$72.88. I'm a single parent with one child we do not use 8 gallons of water never have. We aren't home enough.