

Antonia Hover

From: Diana Vizcarrondo
Sent: Friday, September 11, 2020 10:25 AM
To: Consumer Correspondence
Subject: To CLK Docket 20200139
Attachments: E-Form Other Complaint TRACKING NUMBER 182327; E-Form Other Complaint TRACKING NUMBER 182326

Consumer correspondence for docket 20200139.

Diana Vizcarrondo

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Friday, September 11, 2020 9:53 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 182327

CUSTOMER INFORMATION

Name: Steven Bonneau
Telephone: (407) 342-6518
Email: stevebonneau73@gmail.com
Address: 908 Brantley Dr Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Steven Bonneau
Account Number:
Address: 908 Brantley Dr Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Docket No. 20200139-WS, Utilities, Inc. of Florida"

Dear members of the PSC,

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase)

The fact that I am writing this to you highlights the problems with allowing for-profit corporations to run monopolized utilities. After previously being on the Seminole County water system, I moved to this home in late 2016 and have experienced a stratospheric climb in water expenses in that short time. With so many proposed rate increase letters from Utilities, Inc., I've begun to yell to my wife when I get the mail "honey, it's another love note from the water company". In all seriousness, you need to put the brakes on these constant increases. We are still in the midst of a pandemic and while I am fortunate to still have a job and have about 20 working years ahead of me, many others do not. We do not have any consumer choice when it comes to water or even internet service in this area which has basically become a necessary utility as well with people having to do work and school online. Therefore, I join with many other concerned consumers in this area to protest the increase and demand that you re-consider your action. Stop the increase and do the right thing. I do not care that Utilities, Inc. would like to make more profit. I am a conservative who voted for Governor DeSantis and believes in the free market but as I stated above...that is not what we have here. There is zero consumer choice. I wish we could take some of the surpluses created by the state and form a state and local group to take over utilities. If we can't do that, then YOU are our only defense to the ever-increasing desire for more profit. Please do the right thing on our behalf. Utilities Inc. knew what business they were getting into. If they can't make the business model work, not the citizen's problem. I understand that increases will be required over time but anyone living in this area will tell you that it has been astronomical in the last few years. Enough is enough!

V/r,

STEVEN J. BONNEAU, LtCol, USAF (Ret.)

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Friday, September 11, 2020 9:50 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 182326

CUSTOMER INFORMATION

Name: Steven Bonneau
Telephone: (407) 342-6518
Email: stevebonneau73@gmail.com
Address: 908 Brantley Dr Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Steven Bonneau
Account Number: 6115140844
Address: 908 Brantley Dr Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Docket No. 20200139-WS, Utilities, Inc. of Florida"

Dear members of the PSC,

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase)

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STEVEN J. BONNEAU, LtCol, USAF (Ret.)