

Antonia Hover

From: Angie Calhoun
Sent: Monday, September 14, 2020 9:40 AM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, September 13, 2020 3:13 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182346

CUSTOMER INFORMATION

Name: Steven Kurland
Telephone:
Email: psu1980@aol.com
Address: 302 Smokerise Blvd longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Steven Kurland
Account Number:
Address: 302 Smokerise Blvd longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Reference:Docket No.20200139-WS. I really do not understand the reason for the increase in our water and wastewater rates. Not long ago, they revised our billing and it ended up a 50% increase. I went from a \$40 a month bill to over \$100. Not because of the cost of providing this service went up, but for the fact that our neighborhood/area is paying for the problems of Utilities inc other areas. Why should our area have to pay for other less efficient and more costly area? Now they want to add another 17% on top of that. While our inflation rate is less then 2%. My water bill is more then my electric bill. This is not a utility it is a growth company, the way it asks for price increase seemingly almost every year. They need to fix their company problems and make themselves more efficient. The public service commission needs to ask Utilities inc to reduce their pricing, not allow another increase.
Steven Kurland