## CORRESPONDENCE 9/18/2020 DOCUMENT NO. 07790-2020

Florida Public Service Commission Director, Office of Commission Clerk 2540 Shumard Oak BLVD. Tallahassee, Fl. 32399

## Regarding: Docket No. 20200139-WS

I received another notice that Utilities Inc is requesting another rate increase. That seems to be a constant request from this company since they bought out Sandlando Utilities. I personally can remember at least five rate hikes since then. The water and sewer bills have more then double. I do understand that water is a precious resource but when I talk with others in Seminole County that do not have Utilities Inc they are paying much less and are not subject to repeated request for rate increases. This can only make one wonder how poorly this company is run and why we the customers' are paying for this mismanagement. I

As a Public Service Commission I am sure you are aware of your responsibility to the public and not a private corporation. So as a concerned consumer I am asking you to consider the consumers you represent when you decide on this rate increase and deny it.

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