## **Jacob Veaughn**

From: Jacob Veaughn on behalf of Records Clerk
Sent: Friday, September 18, 2020 4:21 PM

To: 'Toby Robinson'
Cc: Consumer Contact
Subject: RE: Utilities,Inc.

## Good afternoon, Toby Robinson

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
850.413.6656

----Original Message-----

From: Toby Robinson <tobyrobinson144@gmail.com>

Sent: Friday, September 18, 2020 2:37 PM To: Records Clerk < CLERK@PSC.STATE.FL.US > Cc: eddie.thompson@myfloridahouse.gov

Subject: Utilities,Inc.

To whom it may concern:

This email is in reference to Docket number 20200139-WS I am quite concerned regarding Utilities, Inc's multiple increases to my water and wastewater rates. I understand that they will be asking for an additional 25% increase in November of 2020. I am also aware that on October of 2019, they were heavily fined by the State of Florida for dumping millions of gallons of untreated sewage into a tributary of the Wekiva River.

Sincerely, Mrs. Toby Robinson

Sent from my iPad