

Antonia Hover

From: Consumer Contact
Sent: Tuesday, September 22, 2020 11:07 AM
To: Consumer Correspondence
Subject: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, September 22, 2020 10:00 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182427

CUSTOMER INFORMATION

Name: PAMELA SABIA
Telephone: (407) 415-7063
Email: pamsabia@gmail.com
Address: 236 S SHADOWBAY BLVD LONGWOOD FL 32779

BUSINESS INFORMATION

Business Account Name: PAMELA SABIA
Account Number:
Address: 236 S SHADOWBAY BLVD LONGWOOD FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

We have experienced significant increases over the last years that Utilities, Inc has acquired other companies outside of Seminole County. As a result of these acquisitions, the customers of Seminole County have to foot the bill for these other acquired companies. My bill has gone from \$60-70 per month to over \$220 per month. This is insanity! But the Public Service Commission had approved it. Now a year later, we are being notified of another rate increase. Again, it has been approved by you, the Public Service Commission. Why? We want answers, not just increases. Why should we have to bail out other counties because Utilities, Inc. has acquired them?