

**Jacob Veughn**

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**From:** Jacob Veughn on behalf of Records Clerk  
**Sent:** Tuesday, September 22, 2020 1:27 PM  
**To:** 'Cynthia Callaghan'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20200051-GU

Good afternoon, Cynthia Callaghan

We will be placing your comments below in consumer correspondence in Docket No. 20200051 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
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**From:** Cynthia Callaghan <callaghan4@me.com>  
**Sent:** Tuesday, September 22, 2020 10:24 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20200051-GU

I am not in support of this increase. There is not enough information or justification to support this large increase from People Gas. We as customers are not given opportunities to select another company in our area which does not allow fair trade for consumers, creating a monopoly with no competitions to get better pricing. This increase is substantial to residents. Where will these funds be posted, if General Revenue they can be used for anything, and this should not be allowed. The customers need to know what fees are being applied above the actual cost.

These monies should not be used for salary increases, is there new equipment being added?  
These monies should not be going back to the City of Tampa

Justification for Opening/Closing an Account, is this done through data entry or an auto feed of data?  
the decrease creates a loss of \$4.00 credit how doe this impact People gas on their ledger?  
A temporary Turn-off charge increase of 10 per meter, is this thru a trip or an application?

When an application if performing a function and not a person, where will the revenue be applied and how does it benefit the customer?