## Jacob Veaughn

From: Sent: To: Cc: Subject: Jacob Veaughn on behalf of Records Clerk Thursday, September 24, 2020 9:22 AM 'Elizabeth Arizu' Consumer Contact RE: Docket#20200219-El

Good afternoon, Elizabeth Arizu

We will be placing your comments below in consumer correspondence in Docket No. 20200219 and forwarding your comments to the Office of Consumer Assistance and Outreach.

## Jacob Veaughn

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Jacob.Veaughn@psc.state.fl.us 850.413.6656

From: Elizabeth Arizu <br/>
barizu@yahoo.com><br/>
Sent: Wednesday, September 23, 2020 7:09 PM<br/>
To: Records Clerk <CLERK@PSC.STATE.FL.US><br/>
Subject: Docket#20200219-El

Dear Staff and Members of the Public Service Commission:

Thank you for your service to all Floridians.

My appeal to you is to please use your emergency rule-making authority to prohibit Florida utilities from shutting power off to those that have fallen behind in their monthly electric bill payments until such time as the pandemic has ended, the economy has recovered and Floridans are able to pay their utility bills. So many are desperately struggling due due to this Covid crisis and I count on you to do what is most humane at this time.

Sincerely,

Elizabeth Arizu