

Jacob Veaughn

From: Jacob Veaughn
Sent: Thursday, September 24, 2020 3:25 PM
To: 'susan brandon'
Cc: Consumer Contact
Subject: RE: Docket#20200219-EI

Good afternoon Sue Brandon,
My apologies for responding with the incorrect docket number, this error has been corrected.
We will be placing your comments below in consumer correspondence in Docket No. 20200219 and forwarding your comments to the Office of Consumer Assistance and Outreach.
Thank you for your patience,

Jacob Veaughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
850.413.6656

From: Jacob Veaughn **On Behalf Of** Records Clerk
Sent: Thursday, September 24, 2020 12:57 PM
To: 'susan brandon' <sbrandon108@icloud.com>
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Docket#20200219-EI

Good afternoon, Sue Brandon

We will be placing your comments below in consumer correspondence in Docket No. 20200192-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
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From: susan brandon <sbrandon108@icloud.com>
Sent: Thursday, September 24, 2020 6:54 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket#20200219-EI

Docket#20200219-EI

Dear Staff and Members of the Public Service Commission:

Thank you for all you do to serve the public of Florida.

It would be a grave *disservice to the people of Florida* for the PSC to permit any Florida utilities to disconnect the power of any Floridians who have fallen behind in their monthly electric bill payments. Our people are hurting economically during the COVID-19 pandemic, as well as in every other way. Many have lost jobs and income through no fault of their own. You all know that the big Florida utilities are permitted very healthy profit margins on their asset bases, that their annual profits are in the billions of dollars, and that they can easily absorb payment delays and losses during this pandemic.

You all know that it is simply not right to cut off electricity to struggling Floridians during this difficult time - how would you and your families like to have the power to your own homes arbitrarily shut off? Nor is there any valid economic or policy reason to permit the utilities to take such an extreme and cruel step.

Thank you for doing the right thing and using your emergency rulemaking authority to prohibit Florida utilities from shutting off power for delinquency in bill payments, until such time as this pandemic has abated, the economy has recovered, and Floridians are able to pay their utility bills.

We must swim together through this difficult time, or we will surely sink separately.

With good wishes and gratitude,

Sue Brandon