Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk **Sent:** Wednesday, October 7, 2020 8:36 AM

To: 'sobaez444@gmail.com'
Cc: Consumer Contact

Subject: RE: Docket no. 20200219-EI, Stop Utility Disconnections Now. Protect FL Families

During COVID!

Good afternoon, Sonia Hernandez

We will be placing your comments below in consumer correspondence in Docket No. 20200219 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Jacob.Veaughn@psc.state.fl.us 850.413.6656

From: Sonia Hernandez < Sonia. Hernandez. 378515885@p2a.co>

Sent: Tuesday, October 6, 2020 11:15 PM **To:** Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Docket no. 20200219-EI, Stop Utility Disconnections Now. Protect FL Families During COVID!

Dear Public Service Commission:

Hi, my name is Sonia Baez Hernandez sobaez444@ gmail.com and I live in Homestead. As a Florida resident and ratepayer, I am extremely concerned about the prospect of utilities taking adverse action to leave Florida families without access to electricity during the pandemic. It is important to account the health impact of mold, unsanitary house's environment. The situation has the potential to increase the number of Covid-19 due to the lack of water to watch hands... Families lost the possibility of social distance.

Families are already struggling to cope with the effects of a pandemic which has cost more than 200,000 lives and infected millions. In Florida, almost 700,000 people have been infected and more than 13,500 lives have been lost to COVID since March.

COVID disconnections present an immediate danger as families struggle to protect the health and safety by staying home and abiding by the social distancing guidelines set by public health authorities. People without electricity in their homes will have no ability to stay cool, power medical devices, communicate with others, or stay warm during the winter. Electricity is an essential good; without it, people cannot stay in their homes and must seek shelter elsewhere, amounting to an eviction. More than 1 million people in Florida could be severely impacted by utility disconnections. Do the government have the capacity to provide assistant to million people. The government has the responsibility to respond with human solutions to those facing the pandemic. Create jobs and real solutions. We have the right to the pursuit of life and Happiness. We the people has civil and human rights. It is not enough to govern for the 1%.

It's time for the Public Service Commission to exercise its authority to ensure that Florida families are protected from disconnections during the pandemic. The PSC must issue an emergency order preventing utility companies from taking adverse action against struggling Florida families. Disconnections will exacerbate an already severe public health crisis.

Thank you for considering my comment.

Regards,
Sonia Hernandez