186 Tollgate Trail Longwood, FL 32750 CORRESPONDENCE 10/8/2020 DOCUMENT NO. 10993-2020

> RECEIVED-FPSC 2020 0C1 -8 PH 12: 39

October 2, 2020

To: Director, Office of Commission Clerk

C/o Florida Public Service Commission

Re: Utilities, Inc. of Florida proposed rate in creases

Docket No. 2020139-WS

In the strongest terms we object to this proposal.

As Utilities, Inc., purchased other companies, they discovered that many were not in good condition and would require expensive improvements

At that time we were told that the water and sewer systems for our area (formerly Sanlando Utilities) were in good to excellent condition.

The last rate increase was supposedly done to spread these costs across Florida. Our average charges went up by 20 to 25%.

We should not be included in the latest proposed increase.

Smp W. Engl

Bill & Skye Engel, home owners

Phone 407.834.3158; cell 407.615.0219

BEFORE THE PUBLIC SERVICE COMMISSION

NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF UTILITIES, INC. OF FLORIDA AND ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 20200139-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK, AND SEMINOLE COUNTIES

DATED: SEPTEMBER 4, 2020

NOTICE OF INTERIM RATE INCREASE

On September 1, 2020, the Florida Public Service Commission approved interim water and wastewater rates for Utilities, Inc. of Florida customers. The interim rates will be effective September 9, 2020. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will include interest based upon Commission determined factors.

The current rates, the Utility's requested interim rates, the Utility's requested final rates and the Commission approved interim rates are set forth below. The final rates are subject to change based on information presented at the customer and technical hearings, and the final decision by the Commissioners.

Energy Awareners Minnik ORLANDO FL 328 5 OCT 2020 PM 3 L MOUTON COMPA 2020 CCT -8 MM 7: 06 ELLSWORTH KELLY Florida Public Service Comm. Director, Office of Commission Clerk 2540 Shunard Oak Blod. Jallahassee, 72 32399-0870 իկովոնինինը ու որ դերինինունինունիններիններին ··· 32399-087099