GATOR WATERWORKS, INC.

October 9, 2020

Office of Commission Clerk Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Docket No. 20190114-WU – Application for staff assisted rate case by Gator Waterworks, Inc. in Alachua County – First Quarterly Report

Dear Commission Clerk,

Pursuant to Order No. PSC-2020-0086-PAA-WU, issued March 24, 2020 Gator Waterworks, Inc. (Gator) hereby submits its First Quarterly Report.

	Bills	Consumption (000)	Revenue
May	323	1,643	\$ 11,103.89
June	326	1,708	\$ 17,685.78
July	326	1,652	\$ 17,177.78
Aug	324	1,742	\$ 18,130.49
Sept	323	1,411	\$ 14,138.61

Respectfully Submitted,

Troy Rendell Vice President

Investor Owned Utilities

//For Gator Utility Company, Inc.

Gainesville Regional Utilities

301 S.E. 4 Avenue Sainesville FL 32601

www.gru.com 352-334-3434

ATOR WATER WORKS 260 SE 19TH AVE AINESVILLE FL 32641 PARTNER: 1000249927 703001716324 ROUTE: 010065

NRES

ash Security Deposit on File is \$0.00

SUMMARY OF SERVICES		KAN ESE
UTILITIES (See reverse for details about your u	tility charg	jes.)
Electric	\$	754.08
Total Utility Charge	\$	754.08
TAXES AND SURCHARGES		
Florida Gross Receipts Tax	\$	20.93
County Utility Tax	\$	68.56
Sales Tax	\$	66.56
Surcharges	\$	62.18
Total Taxes and Surcharges	\$	218.23
TOTAL CURRENT MONTH CHARGES	\$	972.31

PREVIOUS BILL ACTIVITY		
Previous Balance Payment Amount (Date: 04/22/2020) BALANCE FORWARD	\$ \$ \$	400.52 -400.52 0.00

If you need help paying your bill, call GRU Customer Service or the United Way of North Central Florida helpline at 2-1-1.

Account: Bill Date: 2000-6431-6930 05/04/2020 Page 1 of 2

EFT PAYMENT DUE	\$ 972.31	DUE BY 05/25/2020
Balance Forward:	\$ 0.00	
Adjustments & Service Charges	\$ 0.00	
ACCOUNT SUMMARY Current Month Charges:	\$ 972.31	

AVERAGE	DAILY CONSUMPTIO		1 4 Mandh	Last Year
Service	Meter	This Month	Last Month	
DEMAND	E078070729	16.00	18.00	24.00
ELECTRIC	E078070729	148.06	153.07	157.90
	EMPERATURE (High/Low)	82/58	79/54	84/58
MONTHLY R	AINFALL (inches)	5.80	0.05	2.68

SERVICE AGREEMENT: Use or consumption of services rendered by this City shall constitute an agreement by the consumer with the City to abide by the rules of the City with regard to its utility service, including, but not limited to prevailing ordinances and policies of this City and its departments.

A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date. Service disconnection may result from past due balances.

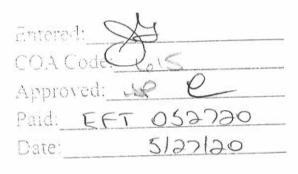
MESSAGES

THANK YOU FOR YOUR PAYMENT

GRU's Conservation Services team can review your rate, plus help your business find ways to save money and improve comfort. Our trained staff will inspect your business at no charge. Call 352-393-1460 to schedule a survey.

View GRU's annual water quality results at www.gru.com/waterreport. The report contains important information about the source and quality of your drinking water Your water met EPA drinking water standards. To receive a mailed copy, call 352-393-1600 or return your entire bill with this checked box [] marked.

Your multi-family residence or business may request a natural gas Excess Flow Valve (EFV) for approximately \$250 to automatically halt the flow of natural gas when a service line is damaged. For more information about the Pipeline and Hazardous Materials Safety Administration's new rules regarding EFVs, please visit gru.com/efv or call 352-393-6012.



Please tear off this portion and return it with your payment in the enclosed envelope.



Gainesville Regional Utilities 301 S.E. 4 Avenue Gainesville FL 32601 ACCOUNT# 2000-6431-6930

Please write account number on check and make check payable to: GRU

Payment Amount

Or pay online at www.gru.com

A bank draft will be processed on or after due date 05/25/2020. **EFT PAYMENT DUE**

\$ 972.31

Sign up for eBill, GRU's free online paperless billing service, at gru.com/ebill

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***AUTO**MIXED AADC 323 2610 T9:12 GATOR WATER WORKS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434 2610 1 MB 0.436

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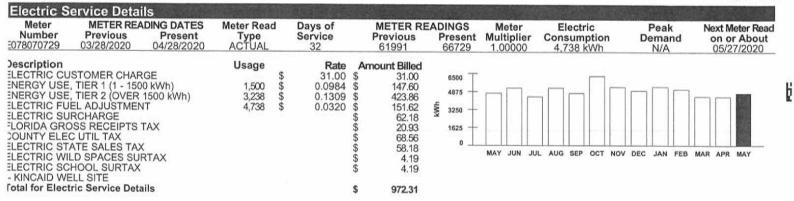
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Bill Date:

05/04/2020

Page 2 of 2



Always know where utility lines are buried. Call 811 before digging to have utility lines marked at no cost and visit sunshine811.com for more nformation.

GRU does not contact customers by phone or email to demand personal information or immediate payment through a pre-paid debit card. Learn more at **gru.com/scams**

Customer Inquiries

 Customer Service
 (352) 334-3434
 Nationwide Toll-free Number
 1-800-818-343

 Emergencies or Outages
 (352) 334-2871
 Stormwater Service
 (352) 334-507

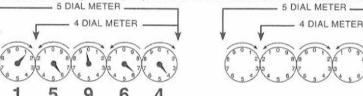
 Solid Waste Service
 (352) 334-233

Payment Information

Make checks payable to **GRU**; return stub and check to: P.O. Box 147051, Gainesville, F 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenier location in your neighborhood. Visit www.gru.com for details.

Night depository payments will be posted the next business day if received after 3:30 PM weekdays.

HOW TO READ YOUR METER



Gainesville Regional Utilities 301 S.E. 4 Avenue

301 S.E. 4 Avenue www.gru.com Gainesville FL 32601 352-334-3434 Account: Bill Date:

2000-6431-6930 06/02/2020 Page 1 of 2

GATOR WATER WORKS 3260 SE 19TH AVE GAINESVILLE FL 32641 PARTNER: 1000249927 709001474525 ROUTE: 010065

NRES

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES		
UTILITIES (See reverse for details about your u	tility char	ges.)
Electric	\$	616.36
Total Utility Charge	\$	616.36
TAXES AND SURCHARGES		
Florida Gross Receipts Tax	\$	17.12
County Utility Tax	\$	56.66
Sales Tax	\$	54.44
Surcharges	\$	51.39
Total Taxes and Surcharges	\$	179.61
TOTAL CURRENT MONTH CHARGES	\$	795.97

\$ 972.31
\$ -972.31
\$ 0.00
2

If you need help paying your bill, call GRU Customer Service or the United Way of North Central Florida helpline at 2-1-1.

EFT PAYMENT DUE	\$ 795.97	DUE BY 06/23/2020
Balance Forward:	\$ 0.00	
Adjustments & Service Charges	\$ 0.00	
Current Month Charges:	\$ 795.97	
ACCOUNT SUMMARY		

AVERAGE	DAILY CONSUMPTIO	N		
Service	Meter	This Month	Last Month	Last Year
DEMAND	E078070729	12.00	16.00	24.00
ELECTRIC	E078070729	135.90	148.06	157.91
	EMPERATURE (High/Low)	84/61	82/58	92/67
MONTHLY R	AINFALL (inches)	1.63	5.80	2.35

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A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date.

Service disconnection may result from past due balances.

MESSAGES

THANK YOU FOR YOUR PAYMENT

Visit GRU Storm Central to learn how to prepare for a storm. Information about what to do before, during and after a storm is available at gru.com/stormcentral.

Have a qualified technician test, clean and adjust your air-conditioning equipment to increase efficiency and save money. This typically includes replacing dirty air filters and cleaning intake screens, condenser coils, supply registers and return grilles.

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Date:	6124120

Please tear off this portion and return it with your payment in the enclosed envelope



Gainesville Regional Utilities 301 S.E. 4 Avenue Gainesville FL 32601

ACCOUNT# 2000-6431-6930

Please write account number on check and make check payable to: GRU

Payment Amount

Or pay online at www.gru.com

A bank draft will be processed on or after due date 06/23/2020.

EFT PAYMENT DUE

\$ 795.97

Sign up for eBill, GRU's free online paperless billing service, at gru.com/ebill

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***AUTO**MIXED AADC 323 2675 T9:12 GATOR WATER WORKS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434

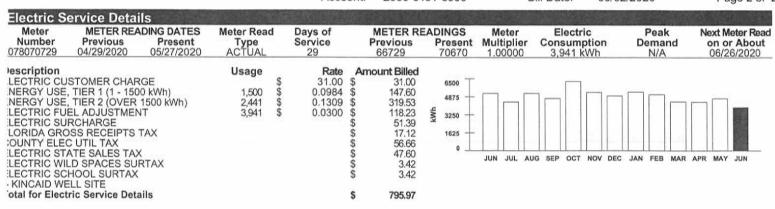
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3RU does not contact customers by phone or email to demand personal information or immediate payment through a pre-paid debit card. .earn more at gru.com/scams

Customer Inquiries

Customer Service

Emergencies or Outages

(352) 334-3434

(352) 334-2871

Nationwide Toll-free Number

1-800-818-343

Stormwater Service

(352) 334-507

Solid Waste Service

(352) 334-233

Payment Information

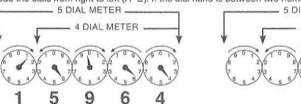
Make checks payable to GRU; return stub and check to: P.O. Box 147051, Gainesville, F 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenier location in your neighborhood. Visit www.gru.com for details.

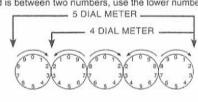
Lobby8 AM - 5 PM: M, T, Th, F and 9 AM - 5 PM: W

Drive-thru7:30 AM - 6 PM: M - F

Night depository payments will be posted the next business day if received after 3:30 PM weekdays.

HOW TO READ YOUR METER







Gainesville Regional Utilities

301 S.E. 4 Avenue Gainesville FL 32601

www.gru.com 352-334-3434

GATOR WATER WORKS 3260 SE 19TH AVE GAINESVILLE FL 32641

PARTNER: 1000249927 709001484862 ROUTE: 010065

NRES

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES		
UTILITIES (See reverse for details about your t	itility char	ges.)
Electric	\$	570.34
Total Utility Charge	\$	570.34
TAXES AND SURCHARGES		
Florida Gross Receipts Tax	\$	15.84
County Utility Tax	\$	52.41
Sales Tax	\$	50.38
Surcharges	\$	47.53
Total Taxes and Surcharges	\$	166.16
TOTAL CURRENT MONTH CHARGES	\$	736.50

PREVIOUS BILL ACTIVITY	
Previous Balance	\$ 795.97
Payment Amount (Date: 06/22/2020)	\$ -795.97
BALANCE FORWARD	\$ 0.00

If you need help paying your bill, call GRU Customer Service or the United Way of North Central Florida helpline at 2-1-1.

> Entered: COA Code: Approved: Paid: EX

ACCOUNT SUMMARY Current Month Charges: \$ 736.50 Adjustments & Service Charges \$ 0.00 Balance Forward: \$ 0.00

2000-6431-6930

736.50

07/02/2020

Page 1 of 2

DUE BY 07/23/2020

AVERAGE	DAILY CONSUMPTIO	N		200
Service	Meter	This Month	Last Month	Last Year
DEMAND	E078070729	16.00	12.00	24.00
ELECTRIC	E078070729	121.83	135.90	157.89
AVERAGE TE	MPERATURE (High/Low)	87/69	84/61	93/74
MONTHLY RA	AINFALL (inches)	12.74	1.63	9.83

\$

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A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date. Service disconnection may result from past due balances.

Account:

Bill Date:

MESSAGES

THANK YOU FOR YOUR PAYMENT

EFT PAYMENT DUE

If you smell natural gas at your business, leave the area immediately; then call GRU at 352-334-2550 to report the problem. Natural gas contains a chemical the smells like rotten eggs to help you detect a possible leak.

Energy savings tip: Replace incandescent bulbs in exit signs with LEDs, and save about 90 percent on signage operating costs. If LEDs are not compatible with your current sign, a new sign could pay for itself within a year. Learn more a gru.com/saveenergybiz.

Have a qualified technician test, clean and adjust your heating equipment to increase efficiency and save money. This typically includes replacing dirty air filters; cleaning blower coils and heat exchanger surfaces; and adjusting belt drives, damper valves and linkages.

Energy savings tip: To save money, use smart power strips to regulate energy use on equipment such as computers, copiers and printers. Get more tips at gru.com/saveenergybiz.

Please tear off this portion and return it with your payment in the enclosed envelope



Gainesville Regional Utilities 301 S.E. 4 Avenue Gainesville FL 32601

ACCOUNT# 2000-6431-6930

Please write account number on check and make check payable to: GRU

Payment Amount

Or pay online at www.gru.com

A bank draft will be processed on or after due date 07/23/2020.

EFT PAYMENT DUE \$ 736.50

Sign up for eBill, GRU's free online paperless billing service, at gru.com/ebill

If you have experienced a financial hardship due to COVID-19 and would like to set up a payment plan, please contact us by phone at (352)

334-3434, toll free (800) 818-3436 or online at www.gru.com/contactus.

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***AUTO**MIXED AADC 323 2656 T9:12 **GATOR WATER WORKS** 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434

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Account:

2000-6431-6930

Bill Date:

07/02/2020

Page 2 of 2

Meter Number 078070729	METER REA Previous 05/28/2020	ADING DATES Present 06/26/2020	Meter Read Type ACTUAL	d 	Days of Service 30	MET Previ 706		DINGS Present 74325	Meter Multiplier 1.00000	Electric Consumption 3,655 kWh	Peak Demand N/A	Next Meter Read on or About 07/29/2020
NERGY USE, NERGY USE, NERGY USE, LECTRIC FULLORIDA GRC: OUNTY ELECTRIC ST. LECTRIC ST. ELECTRIC SC. KINCAID WE	OSS RECEIPTS C UTIL TAX ATE SALES TAX LD SPACES SU HOOL SURTAX	00 kWh) 1500 kWh) VT TAX K RTAX	1,500 2,155 3,655	9999	Rate 31.00 0.0984 0.1309 0.0300	\$ 20 \$ 20 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5	31.00 47.60 82.09	6500	JUL AUG SE	EP OCT NOV DEC JAN	FEB MAR APR	MAY JUN JUL

Always know where utility lines are buried. Call 811 before digging to have utility lines marked at no cost and visit sunshine811.com for more nformation.

3RU does not contact customers by phone or email to demand personal information or immediate payment through a pre-paid debit card. .earn more at gru.com/scams

Customer Inquiries

Customer Service Emergencies or Outages

(352) 334-3434 (352) 334-2871

Nationwide Toll-free Number

1-800-818-343 (352) 334-507

Stormwater Service

Solid Waste Service

(352) 334-233

Payment Information

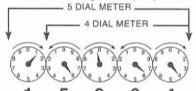
Make checks payable to **GRU**; return stub and check to: P.O. Box 147051, Gainesville, Fl 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenier location in your neighborhood. Visit www.gru.com for details.

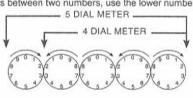
Lobby8 AM - 5 PM: M, T, Th, F and 9 AM - 5 PM: W

Drive-thru7:30 AM - 6 PM: M - F

Night depository payments will be posted the next business day if received after 3:30 PM weekdays.

HOW TO READ YOUR METER







Gainesville Regional Utilities

301 S.E. 4 Avenue Gainesville FL 32601

www.gru.com 352-334-3434

Account: Bill Date:

2000-6431-6930 08/04/2020

Page 1 of

GATOR WATER WORKS 3260 SE 19TH AVE GAINESVILLE FL 32641

PARTNER: 1000249927 706001631326 ROUTE: 010065

NRES

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES		STATE OF
UTILITIES (See reverse for details about your u	tility char	ges.)
Electric	\$	593.50
Total Utility Charge	\$	593.50
TAXES AND SURCHARGES		
Florida Gross Receipts Tax	\$	16.49
County Utility Tax	\$	54.55
Sales Tax	\$	52.43
Surcharges	\$	49.47
Total Taxes and Surcharges	\$	172.94
TOTAL CURRENT MONTH CHARGES	\$	766.44

PREVIOUS BILL ACTIVITY	
Previous Balance	\$ 736.50
Payment Amount (Date: 07/22/2020)	\$ -736.50
BALANCE FORWARD	\$ 0.00

If you need help paying your bill, call GRU Customer Service or the United Way of North Central Florida helpline at 2-1-1.

Entered: Approved Date:

EFT PAYMENT DUE	\$ 766.44	DUF BY 08/25/2020
Balance Forward:	\$ 0.00	
Adjustments & Service Charges	\$ 0.00	
ACCOUNT SUMMARY Current Month Charges:	\$ 766.44	

Service	Meter	This Month	Last Month	Last Year
DEMAND	E078070729	9.00	16.00	24.00
ELECTRIC	E078070729	115.12	121.83	157.88
AVERAGE T	EMPERATURE (High/Low)	90/73	87/69	91/71
MONTHLY R	AINFALL (inches)	5.30	12.74	4.07

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Service disconnection may result from past due balances.

MESSAGES

THANK YOU FOR YOUR PAYMENT

Energy savings tip: Install occupancy sensors on lights in conference rooms and break rooms to save 45-60 percent on lighting costs in those rooms.

Always know where electric, gas, water and telephone lines are buried to avoid injury or costly repairs. Call 811 before digging to have your utility lines marked with highly visible water-based paint or flags.

Energy

Please tear off this portion and return it with your payment in the enclosed envelope.

Gainesville Regional Utilities 301 S.E. 4 Avenue Gainesville FL 32601

ACCOUNT# 2000-6431-6930

Please write account number on check and make check payable to: GRU

Payment Amount

Or pay online at www.gru.com

A bank draft will be processed on or after due date 08/25/2020.

EFT PAYMENT DUE

\$ 766.44

Sign up for eBill, GRU's free online paperless billing service, at gru.com/ebill

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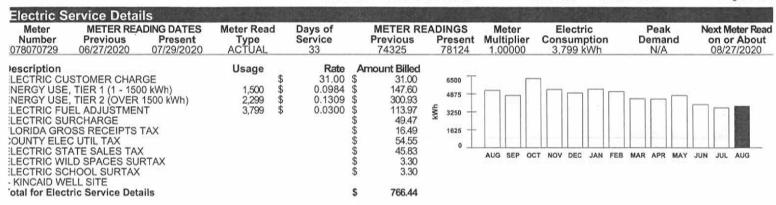
***AUTO**MIXED AADC 323 2786 T9:11 **GATOR WATER WORKS** 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434

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If you have experienced a financial hardship due to COVID-19 and would like to set up a payment plan, please contact us by phone at (352) 334-3434, toll free (800) 818-3436 or online at www.gru.com/contactus.

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Customer Inquiries

Customer Service Emergencies or Outages (352) 334-3434 (352) 334-2871

Nationwide Toll-free Number Stormwater Service

1-800-818-343 (352) 334-507

Solid Waste Service

(352) 334-233

Payment Information

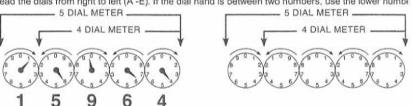
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Lobby8 AM - 5 PM: M, T, Th, F and 9 AM - 5 PM: W

Drive-thru7:30 AM - 6 PM: M - F

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HOW TO READ YOUR METER





Gainesville Regional Utilities 301 S.E. 4 Avenue

Gainesville FL 32601

www.gru.com 352-334-3434

GATOR WATER WORKS 3260 SE 19TH AVE GAINESVILLE FL 32641

PARTNER: 1000249927 706001642552 ROUTE: 010065 NRES

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES		
UTILITIES (See reverse for details about your u	tility char	ges.)
Liectric	\$	496.64
Total Utility Charge	\$	496.64
TAXES AND SURCHARGES		
Florida Gross Receipts Tax	\$	13.79
County Utility Tax Sales Tax	\$	45.59
	\$	43.87
Surcharges	\$	41.35
Total Taxes and Surcharges	\$	144.60
TOTAL CURRENT MONTH CHARGES	\$	641.24

PREVIOUS BILL ACTIVITY					
\$ \$	766.44 -766.44 0.00				
	\$ \$				

If you need help paying your bill, call GRU Customer Service or the United Way of North Central Florida helpline at 2-1-1. Account: Bill Date: 2000-6431-6930 09/02/2020

Page 1 of 2

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\$ 0.00	
\$ 0.00	
\$ 641.24	
\$ \$	\$ 0.00

AVERAGE	DAILY CONSUMPTIO	N		
Service DEMAND ELECTRIC AVERAGE TE	Meter E078070729 E078070729 EMPERATURE (High/Low) AINFALL (inches)	This Month 10.00 110.24	9.00 115.12 90/73 5.30	24.00 157.87 90/73

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A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date. Service disconnection may result from past due balances.

MESSAGES

THANK YOU FOR YOUR PAYMENT

Entered:

COA Code:

Approved:

Paid: EFT 093430

Date:

9134122

Please tear off this portion and return it with your payment in the enclosed envelope.



Gainesville Regional Utilities 301 S.E. 4 Avenue Gainesville FL 32601

ACCOUNT# 2000-6431-6930

Please write account number on check and make check payable to: GRU

Payment Amount

Or pay online at www.gru.com

A bank draft will be processed on or after due date 09/23/2020. EFT PAYMENT DUE

\$ 641.24

Sign up for eBill, GRU's free online paperless billing service, at gru.com/ebill

ւլեղերեկերեկի իրեկ իրելերերեր արև Մերեկի հերերերեր GAINESVILLE REGIONAL UTILITIES

If you have experienced a financial hardship due to COVID-19 and would like to set up a payment plan, please contact us by phone at (352) 334-3434, toll free (800) 818-3436 or online at www.gru.com/contactus.

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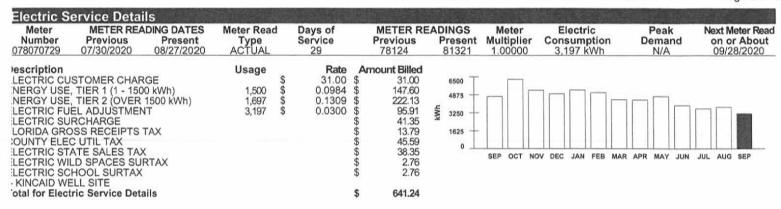
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***AUTO**MIXED AADC 323 2561 T8:8 GATOR WATER WORKS 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434

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Always know where utility lines are buried. Call 811 before digging to have utility lines marked at no cost and visit sunshine811.com for more nformation.

3RU does not contact customers by phone or email to demand personal information or immediate payment through a pre-paid debit card. .earn more at gru.com/scams

Customer inquiries			
Customer Service	(352) 334-3434	Nationwide Toll-free Number	1-800-818-343
Emergencies or Outages	(352) 334-2871	Stormwater Service	(352) 334-507
		Solid Waste Service	(352) 334-233

Payment Information

Make checks payable to GRU; return stub and check to: P.O. Box 147051, Gainesville, F 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenie location in your neighborhood. Visit www.gru.com for details.

Lobby	8 AM -	5 PM	 M, T 	, Th, F	and 9 AM - 5 PM: W	
Drive-thru	7:30 AN	1 - 6	PM: M	- F		

Night depository payments will be posted the next business day if received after 3:30 PM weekdays.

HOW TO READ YOUR METER

