## CORRESPONDENCE 10/19/2020 DOCUMENT NO. 11318-2020

## **Antonia Hover**

From:

Angie Calhoun

Sent:

Monday, October 19, 2020 12:58 PM

To:

Consumer Correspondence

Cc:

Diane Hood

Subject:

FW: To CLK Docket 20200219

Attachments:

Residents of South Florida Can't Survive Without Power!

Consumer Correspondence for docket 20200219.

Angela Calhoun

## **Antonia Hover**

From: shirleyp2@everyactioncustom.com on behalf of Shirley Franklin <shirleyp2

@everyactioncustom.com>

Sent: Friday, October 9, 2020 5:57 PM

**To:** Consumer Contact

Subject: Residents of South Florida Can't Survive Without Power!

Dear The Public Service Commissioners,

I am writing you this letter in concern for the economy, my family, and my home. I have a concern that I need you to hear from an average person trying to make it through these hard times. I am writing you this letter in concern for the economy, my family, and my home. I have a concern that I need you to hear from an average person trying to make it through these hard times.

The COVID-19 pandemic has impacted our lives in several ways. Many Floridians have been forced to make tough decisions, including whether to pay for utilities, rent, or food. Now, Florida Power & Light (FPL), Duke Energy, and other companies have decided to put the needs of our community on the back burner and move forward with the disconnection of power services. This is inhumane and unfair!

We're urging you to do something about it and halt all utility companies from the disconnection of power services scheduled to take place. As the pandemic continues to impact communities in Florida, the decision to move forward with disconnections will add more distress to Florida's working-class communities that are already susceptible to the health and economic impacts of COVID-19.

We're asking that you urge these utility companies to stop disconnections, provide legitimate relief to Florida residents, including bill forgiveness, and formally suspend shut-offs through the end of 2021. We need power, and our families and communities can't thrive without it.

Sincerely, Shirley Franklin 2459 NW 81st Ter Miami, FL 33147-4861 shirleyp2@aol.com