FLORIDA UTILITY SERVICES 1, LLC 5911 TROUBLE CREEK RD. NEW PORT RICHEY, FL. 34652 863-904-5574

November 4, 2020

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL. 32399

RE: Application for a staff assisted rate case for Lake Yale Utilities, LLC Docket # 20200169

Dear Commission Clerk:

Enclosed please find the company's additional response to staff's second data request.

On behalf of the company,

Mike Smallridge.

Re: Docket No. 20200169-WS – Application for staff-assisted rate case in Lake County, and request for interim rate increase, by Lake Yale Utilities, LLC.

Monthly Operating Reports (MORs)

1. Please provide a copy of the Lake Yale system February and September 2019 MORs.

Company Response: Please see enclosed.

2. Please provide a copy of the Sandpiper system February 2019 MOR.

Company response: Please see enclosed.

3. For the Sandpiper system, please explain why no water was pumped from the system starting July 11, 2019, through September 30, 2019.

Company response: The master flow meter is not working. I have ordered a replacement and have enclosed a copy of the invoice. As soon as the meter arrives, we will install it.

Permits

4. What is the status of the Interconnection permit between Lake Yale and Sandpiper water treatment plants?

Company response: The utility is working with Florida Rural Water Association to complete the entire project in which the combination of the two systems will be included.

Maps

5. Is the Lake Yale system built-out?

Company Response: No, We believe there are around 7 vacant lots.

6. Please verify the total number of lots for the Lake Yale system.

Company response: Please see enclosed

7. How many of the Lake Yale lots have active customers?

Company Response: Please see enclosed

8. Is the Sandpiper system built-out?

Company response: No. We believe there are around 4 vacant lots and 5 vacant lots at Kings Peninsula.

9. Please verify the total number of lots for the Sandpiper system.

Company Response: Please see enclosed

10. How many of the Sandpiper lots have active customers?

Company response: Please see enclosed

11. Are the maps that were provided in response to staff's first data request for both the Lake Yale and Sandpiper systems? If not, please provide the maps for the Sandpiper system.

Company Response: Yes. When I purchased the system, there was no system map provided. The previously provided map is all I have.

12. The Lake Yale Kings Peninsula map shows a condominium.

Company response: The community was legally organized as a condominium but there are no condos there, all homes are single family site built homes.

Operation & Maintenance (O&M) Expenses

Water

13. Please explain the increase in chemical expense for the water systems in October 2019.

Company response: This is for Chlorine delivery. They deliver chlorine upon request by the operator, so it isn't always every month.

14 Please refer to the invoices from Florida Utility Services dated October 31, 2019, in the amounts of \$32.05, \$98.20, and \$51.25. Please identify and explain what they were for and how they relate to materials and supply O&M expenses.

Company response: Please see enclosed receipts.

14. Does the Utility's monthly water testing cost of \$140, cover the costs of water testing for both the Lake Yale and Sandpiper Systems?

Company response: Yes.

15. The costs for two copper and lead tests were recorded on April 3, 2019, and May 3, 2019. The cost of each test was \$350. Please explain why there were two copper and lead tests conducted in 2019. Also, please identify for which system each of the tests were conducted.

Company response: One test was for Sandpiper and one test was for Lake Yale.

16. For the majority of 2019, the monthly meter reading costs was \$110. Please explain why the meter reading costs increased to \$115 in March and October 2019 and to \$120 in July and November 2019.

Company response: The meter reader I inherited was paid hourly and fell to ill health and quit. The new meter reader I hired, who actually reads meters for some of my other companies, and is being paid by the meter which includes the flow meters at the wells.

17. Please explain why water operations increased from \$377 in January and February 2019 to \$385 in March through December 2019.

Company response: This is a result of an agreed rate increase by the operator.

Wastewater

18. Please refer to account number 07401-81462 for purchased power O&M expenses. Please explain why this account had a steady increase from April to December 2019.

Company Response: This lift station only had one operating pump. We installed the second pump. My assumption is the addition of the second pump caused the power bill to go up.

19. Please refer to account number 15623-74100 for purchased power O&M expenses. Please explain why this account decreased from November to December 2019.

Company response: I do not know.

20. For the wastewater system, please explain why the phosphorus analysis increased from \$90 to \$195 in February 2019.

Company response: Please see enclosed operator invoice which show \$90 for testing.

21. Will Lake Yale be performing the "monthly lake and wetland service" on a monthly basis going forward?

Company Response: Yes. The contract is renewed on a yearly basis.

Bad Debt Expense

22. Provide support showing actual bad debt expense from January 2017 through September 2020. In addition, provide the estimated bad debt expense through the end of 2020. This includes, but is not limited to billing registers, descriptions, and calculations, showing how bad debt is determined and calculated.

Company Response: Please see enclosed.