

November 5, 2020

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

Re: Docket No. 20200139-WS, Utilities, Inc. of Florida
Request for rate hike by Utilities, Inc. Florida

Sirs;

We have received a letter from Utilities, Inc. Florida regarding a request for a rate hike in their water and wastewater services. As I understand it this request is so they may generate more profit.

Their letter outlining this request is written in such a manner that the average person including myself and my wife cannot understand what they are stating as to their request. Everything is based on water connection sizes and I have no idea what the pipe size is that feeds our home. In talking to neighbors none of them can understand what Utilities, Inc. is requesting and they, like me, do not know what pipe size feeds their home. If they would request a rate hike that is written in plain English maybe we would not have an objection other than the amount requested.

As Utilities, Inc. letter is written we are against any rate hike.

If you compare what the city of Lakeland charges for these same services compared to what Utilities, Inc. is requesting then the rate hike is not needed but maybe a change in management is.

E.J. & Kathy Mohr
E.J. & Kathy Mohr

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Lakeland, FL 33810

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