## CORRESPONDENCE 11/10/2020 DOCUMENT NO. 11878-2020

November 5, 2020

Florida Public Service Commission

Director, Office of Commission Clerk

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0870

Re: Docket No. 20200139-WS, Utilities, Inc. of Florida

Request for rate hike by Utilities, Inc. Florida

Sirs;

We have received a letter from Utilities, Inc. Florida regarding a request for a rate hike in their water and wastewater services. As I understand it this request is so they may generate more profit.

Their letter outlining this request is written in such a manner that the average person including myself and my wife cannot understand what they are stating as to their request. Everything is based on water connection sizes and I have no idea what the pipe size is that feeds our home. In talking to neighbors none of them can understand what Utilities, Inc. is requesting and they, like me, do not know what pipe size feeds their home. If they would request a rate hike that is written in plain English maybe we would not have an objection other than the amount requested.

As Utilities, Inc. letter is written we are against any rate hike.

If you compare what the city of Lakeland charges for these same services compared to what Utilities, Inc. is requesting then the rate hike is not needed but maybe a change in management is.

A ettly Mohn.

E.J. & Kathy Mohr

9359 Purple Martin Dr.

Likeland. FL 33810



ECEIVED-FPS(

er en en regeliñ a susci a ser su ar elas traj contratas e ará inser a serendar, a baseden, a baseden tegenteur endra seres da recentra de cabella de caracteria caracteria de anti-caracteria deserta norgenteur arappa da caracteria como traja da la mase, terra enquestas, se argonar en la caracteria de ser base Mara la caracteria traja forme a la grande capacita caracteria de ser inseria de forma de ser basede traja de s EJ & Kathy Mohr 9359 Purple Martin Dr. Lakeland, FL 33810

TAMPA FL 335 SAINT PETERSBURG FL 5 NOV 2020 PM 9 L



2020 NOV 10 AM 8: 44

Florida Public Service Commission Director, Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0870

32399-087099

իսկիկվերելիներիկություններիներիներիների