

Antonia Hover

From: Angie Calhoun
Sent: Monday, November 23, 2020 4:32 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20200139
Attachments: NEW FAX , 1 page(s); NEW FAX , 1 page(s); E-Form Other Complaint TRACKING NUMBER 182911

Consumer correspondence for docket 20200139.

Angela Calhoun

From: Diane Hood <DHOOD@PSC.STATE.FL.US>
Sent: Monday, November 23, 2020 4:31 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Subject: To CLK Docket 20200139

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

Name Mr. DeNest Hastings

Address 967 Maiden Ct
Longwood Fl. 32750

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I know things go up in price all the time but that being said my fixed monthly income from Social Security doesn't go up as much as bills due. I feel the amount is too much per month / Please Reconsider

Not that I have any say

FOLD & TAPE - See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

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Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

Name J.D. Burkhardt

Address 10590 LAKE HILL DR.
Clermont FL 34711

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CUSTOMER COMMENTS	
Please do not raise my water bill!	
With the PANDEMIC everything is closing	
Jobs lost, incomes decimated. Please do	
NOT add to most peoples problems and	
difficulties.	
Please have some <u>compassion</u>	
and <u>understanding</u> .	
Postpone your request until	
we are all thru these difficult	
times.	

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Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Monday, November 23, 2020 4:26 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 182911

CUSTOMER INFORMATION

Name: Ralph Milne
Telephone: (352) 978-3820
Email:
Address: 909 Bearded Oaks Terrace Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Ralph Milne
Account Number:
Address: 909 Bearded Oaks Terrace Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

RE: DOcket No. 20200139-WS, Utilities Inc. Of Florida. Utilities inc is request to raise rates again in my county. This is another in a long list of rate increases the company has completed. My monthly bill has gone from an average of \$80 to an average of 180. The company continues to raise rates in its profitable counties while others remain unchanged. The company has a monopoly over utility access. There is no option to go to a competing company with better rates. The commission needs to put this greedy company in check