

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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COMMISSION
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Name DIANE Eshelman

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LAKELAND, FL 33810

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CUSTOMER COMMENTS
When I moved into Cypresshakes in 1994 there were not in 500 homes, as the resort developed more homes, the sewer system and water system did not develop or improve the system which now 1600 homes and approximately 3200 residents I have never seen the fire hydrants consistently checked for water flow and flushed to make sure water pressure is sufficient in case of a fire and make sure the water is sufficient for consumption. The other concern is why are we paying a fee for the meter, when we can't pay a fee for electric meters. I would appreciate a response or action taken on these concerns.

FOLD & TAPE - See back for address

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Ms. Diane Eshelman
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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
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