

**Brian Schultz**

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**From:** Ellen Plendl  
**Sent:** Monday, November 30, 2020 9:09 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20200139  
**Attachments:** FW Increase of Utilities, Inc. Rates - NO!; Consumer Inquiry - Utilities, Inc. of Florida

See attached customer correspondence and FPSC reply for Docket No. 20200139.

## Brian Schultz

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, November 24, 2020 3:39 PM  
**To:** Ellen Plendl  
**Subject:** FW: Increase of Utilities, Inc. Rates - NO!

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**From:** Christian <gibbyc@aol.com>  
**Sent:** Tuesday, November 03, 2020 2:52 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Increase of Utilities, Inc. Rates - NO!

If 16% increase is voted yes by the commissioners, I will expect you to replace them or possibly lose my support in the next election.

Christian Gibson  
Longwood, Florida 32779

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Brian Schultz

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**From:** Shonna McCray  
**Sent:** Monday, November 30, 2020 9:07 AM  
**To:** 'gibbyc@aol.com'  
**Subject:** Consumer Inquiry - Utilities, Inc. of Florida

Mr. Christian Gibson  
gibbyc@aol.com

RE: FPSC Inquiry

Dear Mr. Gibson:

The Governor's office forwarded a copy of your email regarding Utilities, Inc. of Florida (UIF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities, and water and wastewater utilities. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about UIF's application for an increase in water and wastewater rates in Seminole County. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 20200139-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission