

To. Public Service Commission
From Peggy Spradley, Longwood, FL
Date. November 18, 2020
RE: Docket 20200 139 WS

PLEASE VOTE NO on the current Utilities Inc. of Florida request for increase .
In 2015 the PSC approved a 111.76% increase; in 2017 the PSC approved a 61.89% increase;
in 2020 the PSC approved a 17.30% increase.
2020 Proposed Increase— 101.06% Base increase without consumer consumption costs!!

PLEASE DENY THIS INCREASE—The current proposed increase would be another BASE increase of 101.06% AND this increase DOES NOT INCLUDE MONTHLY CONSUMPTION. This is an unbelievable request and IT SHOULD BE DENIED. My monthly electric bill is often LESS than my water bill which is \$130 this month.

In 2013 my monthly rate never exceed \$40 and we had two other people living with us!! Water is essential and customers should not be taken advantage of with unjustified increases of over 100% or 300% within 5 years!!

The PSC rules state that increases up to 23% can be automatic rate increase approvals. But the PSC has repeatedly allowed much higher rate increases to be approved. This is wrong and the law should be changed to reflect previous increases over time.

PLEASE DENY THIS INCREASE— We are already paying too much and have already had previous multiple exorbitant increases— over 100% as shown above!

PLEASE DENY THIS INCREASE—The 300% increase in rates over the last 5 years should have been enough to pay for upgrades and infrastructure locally. It is not fair for our residents to bear the cost for upgrades to other communities—communities should pay for their own geographic upgrades.

PLEASE DENY THIS EXHORBITANT RATE INCREASE.

Peggy Spradley