

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

RECEIVED-PTSC
2020 DEC -1 PM 12:14
COMMISSION
CLERK

Name Paul Hays

Address 11230 MORGANER Way
New Port Richey, FL 34654

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

Utilities Inc, should NEVER BE ALLOWED A RATE INCREASE. OUR WATER COMES FROM PASCO COUNTY AND OUR SEWER GOES BACK TO PASCO COUNTY. UTILITIES INC. MERELY OVERSEES THE PROCESS. THREE YEARS AFTER THE SWITCH TO PASCO WATER, THEY ARE STILL TELLING US THAT THERE IS RESIDUE IN THE LINES THEY ARE WORKING TO REMOVE. IF THIS RESIDUE EXISTS, IT IS THE BY-PRODUCT OF 20+ YEARS OF POOR WATER QUALITY MANAGEMENT BY UTI. THEY SHOULD BE GIVING US A REBATE FOR POOR PERFORMANCE RATHER THAN REQUESTING AN INCREASE. IF IT WERE UP TO ME, THEY WOULD BE RUD OUT OF THE STATE AND HAVE ALL CONTRACTS CANCELLED. VOTE NO ON RATE INCREASE!

FOLD & TAPE -- See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Hays
11230 Merganser Way
NPR, FL 34654

TAMPA FL 335
SAINT PETERSBURG FL
19 NOV 2020 PM 3 L



DEPARTMENT OF STATE

2020 DEC -1 AM 7:00



FOREVER / USA

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard

32399-0850 Tallahassee, FL 32399-0850

FOLD HERE

T
A
P
E
FOLD HERE