

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,  
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

### Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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COMMISSION  
CLERK

Name Michael Duhamell

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Ocala, FL 34482

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#### CUSTOMER COMMENTS

I oppose the rate increase due to the current economy situation due to (Covid-19 pandemic). Business have closed, homes were lost, jobs were lost. We people are already struggling financially. Utilities inc should hold off any and all increases until the economy is better for the working class people. Also, moreover, oil/gas prices are at it lost point in years, so travel cost should not be an issue for the company. Also electricity cost should be lower due to fuel cost being lower.

In short, if we the consumer, can make adjustments in our shrinking budget, Utilities Inc, should very well do the same. It's insulting that they ask for more money every year, even when more people are unemployed, homeless and sick.

Lastly, Utilities has a monopoly on this service, (We Have No Choice But To

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Use them unethical

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Michael Duttamell

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Ocala, FL 34482

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