

Antonia Hover

From: Betty Leland on behalf of Office of Commissioner Graham
Sent: Friday, December 4, 2020 2:18 PM
To: Commissioner Correspondence
Subject: FW: water and sewer rate increase

Good Morning:

Please place this email in Docket 20200169.

Thanks.

*Betty Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
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(850) 413-6024*

From: Shirley Gerwig [mailto:gerwigws@aol.com]
Sent: Friday, December 04, 2020 11:07 AM
To: Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark; Office of Commissioner Fay; Commissioner.Brown@psc.state.fl; usbbaez@psc.state.fl.us; Christensen.patty@leg.state.fl.us; scolegilead@gmail.com
Subject: water and sewer rate increase

I do not think that Lake Yale Utilities. LLC deserves to be granted the rate increase that they are asking for in Lake Yale Estates. My name is William Gerwig and we have lived in Lake Yale Estates for 27 years and never has the water been as bad as it is now. We have to buy bottled water as we cannot drink the water. It has so much chemicals that we can't stand the smell or taste. I have even had it badly take the color out of a shirt when washed.

The sewer plant is a total mess. It was always kept up before these owners. The retention ponds are not maintained, they get over grown and the sewage water stands in them. If they won't maintain them they shouldn't have an increase in rate. Years ago we purchased a separate meter for the irrigation system. This utility company charges us for using our own meter besides the water rate.

For these reasons I don't think Lake Yale Utilities LLC should be granted such large rate increases. This is a retirement community and we don't receive those kind of increases in our Social Security.

William Gerwig
Lake Yale Estates
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