

Jacob Veaghn

From: Cristina Slaton
Sent: Monday, December 7, 2020 9:16 AM
To: Commissioner Correspondence
Subject: Docket Correspondence 20200169
Attachments: Lake Yale Utilities; LAKE YALE UTILITIES DOCKET # 20200169-W5; Lake Yale Utilities;
Lake Yale Utilities Rate Increase; Docket Number 20200169-WS; Untitled

Good morning,

Please place the attached emails in CORRESPONDENCE-Consumers & Representatives in docket 20200169.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner Polmann
PH: (850) 413-6018
FX: (850) 413-6019
cslaton@psc.state.fl.us

Jacob Veaghn

From: steve klema <sjklema@yahoo.com>
Sent: Friday, December 4, 2020 3:27 PM
To: Office of Commissioner Polmann

I'm a resident of lake yale estate I'm asking you to take in consideration of the hardship that a big increase in our sewer and water rates will incur on our residents, which most of us are on a fixed income. Thanks for your time and consideration Steve Klema

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December 5, 2020

Docket Number: 20200169-WS

To whom it may concern:

This email is in response to your recent notice to our community that you wish to increase our water and waste billing by a very large amount. We live at Lake Yale Estates in Leesburg and the Lake Yale Utility Company is the service provider to our community.

We are requesting that you reconsider your recommendations to increase the water and waste utility bills by such a HUGE amount. For the last few years we have struggled to even get anything done by Mr. Smallridge, no matter how big or how small the request was. We have a very nice community here and the water sewage plant brings down the value of our homes. At times, the smell is horrible. For the last month there has been a guy here cleaning up the weeds and shrubbery that was overgrown from lack of attention from Mr. Smallridge. I totally understand a need for an increase as that is business but 40% in our water bill and 95% to 100% on our waste treatment?

Please reconsider your recommendation to increase the water and waste billing.

Thank you,

Judith and Robert Pray
37848 Maywood Bay Dr.
Leesburg, FL. 34788
Jrpray@yahoo.com
810-217-6647

Jacob Veaghn

From: Judith Pray <jrpray@yahoo.com>
Sent: Saturday, December 5, 2020 12:26 PM
To: Office of Commissioner Polmann; Office of Chairman Clark
Subject: Docket Number 20200169-WS
Attachments: Ltr to commission.docx; ATT00001.txt

Jacob Veagh

From: Roy Langworthy <roylangworthy@gmail.com>
Sent: Saturday, December 5, 2020 10:18 PM
To: Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark; Office of Commissioner Fay; Office of Commissioner Brown
Subject: Lake Yale Utilities Rate Increase
Attachments: Lake Yale Utilites Comments.pdf

Commissioners,

Please see the attached pdf.

Thanks,
Roy

Jacob Veauhn

From: Holly <hollydiederich@gmail.com>
Sent: Sunday, December 6, 2020 8:43 AM
To: Office of Commissioner Polmann
Subject: Lake Yale Utilities

Dec 6, 2020

To whom it may concern:

This is in regards to the proposed rate increase for the water and waste treatment at Lake Yale Estates. By Lake Yale Utilities LLC. Docket # 20200169-WS.

I have had family residing here since 1989 and myself buying here 3 years ago. The water quality has deteriorated dramatically since Lake Yale Utilities have taken over in 2017. I have had to purchase water, since it is not fit to drink. It has an odor, from chlorine to "stale" from 1 day to another. Water pressure is inconsistent. Now, I don't know if there is any correlation to the increase of cancer in the community, but it may be an avenue to explore.

And as for the waste facility!! Oh my! It took the longest time, and numerous complaints to get them to fix the fencing around the treatment plant. It was promised to us by Smallridge, when it changed hands that we would have a nice secure wood or vinyl fence to block the noise, smell and looks and add security, Instead, after 3 yrs of complaints, legal battlement, and threats by Smallridge, we finally have a 3 ft chain link with some sort of mesh. This does nothing for the noise or security from the waste treatment.

The retention ponds, are usually weedy, wet, smelly, and a mosquito breeding pit. I don't know the workings of the systems, I will leave that to the ones that do. I just know that I am downhill about, 3 blocks and sometimes the smell is horrible.

I bought into this community because I knew it was a good place with good people. About 80-85% are full time Florida residents. I never would have thought that we as a community would have to battle for safe and affordable water and waste.

Please, I implore you to take into consideration the people that this will affect. That, and our past history of dealings with Lake Yale Utilities. Please don't let him take advantage of us again. I understand the need for a rate increase, but seriously! 40% and 95%. Ridiculous!!

Holly Diederich
37907 Maywood Bay Dr
Leesburg FL 34788
2609277118

Jacob Veaghn

From: Sharon Moran <skipb52@yahoo.com>
Sent: Sunday, December 6, 2020 1:24 PM
To: Office of Commissioner Polmann
Subject: LAKE YALE UTILITIES DOCKET # 20200169-W5
Attachments: Letter to Public Service Commission 12-3-2020 (3).pdf

Please find attached my letter concerning the requested rate increase by Lake Yale Utilities. I do not approve of this requested increase.

Richard Acton
11936 Stanwood Way
Leesburg, FL 34788

Bob and Orina Hicks
11937 Metcalf Way
Lake YALE Condominium
12/06/20

Dear Commissioner

The rate increase that Lake Yale Utilities want, would have a great impact on our household's also it would mean another increase on us with our community to. We live across the street and have to put up with the sewage smell when the wind is blowing it is awful. We been ask so many time by guests what that smell. But the noise level from the pumps at night was awful my husband who is 82 and sick and the noise would wake us up at night. The noise from the pumps no one should have to put up with that and lose sleep. But it never got fix till the DEP said something. The water is not good enough to drink so we use a filter plus buy our drinking water. This company has paid no attention from the time they bought it till now and they want a large increase for something they should have done from the being.

Sincerely, Mr. MRS. Hicks

Recipient Name

12/06/20

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Jacob Veaghn

From: ORINA HICKS <hicks619@comcast.net>
Sent: Sunday, December 6, 2020 2:21 PM
To: Office of Commissioner Polmann
Cc: Office of Commissioner Graham
Subject: Lake Yale Utilities
Attachments: Bob and Orina Hicks water.docx