

Jacob Veughn

From: Jacob Veughn
Sent: Monday, December 7, 2020 4:12 PM
To: 'Sandy Cole'
Cc: Consumer Contact
Subject: RE: water and sewer rate increase

Good afternoon Sandy Cole,
My apologies for responding with the incorrect name, this error has been corrected.
We will be placing your comments below in consumer correspondence under Sandy and forwarding your comments to the Office of Consumer Assistance and Outreach.
Thank you for your patience,

Jacob Veughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veughn@psc.state.fl.us
850.413.6656

From: Jacob Veughn **On Behalf Of** Records Clerk
Sent: Monday, December 7, 2020 3:32 PM
To: 'Sandy Cole' <scolegilead@gmail.com>
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: water and sewer rate increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20200169 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veughn@psc.state.fl.us
850.413.6656

From: Sandy Cole <scolegilead@gmail.com>
Sent: Monday, December 7, 2020 1:17 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: FW: water and sewer rate increase

Sent from [Mail](#) for Windows 10

From: [Shirley Gerwig](#)

Sent: Friday, December 4, 2020 11:07 AM

To: Commissioner.Polmann@psc.state.fl.us; Commissioner.Graham@psc.state.fl.us;
Commissioner.Clark@psc.state.fl.us; Commissioner.Fay@psc.state.fl.us; Commisioner.Brown@psc.state.fl.us;
usbbaez@psc.state.fl.us; Christensen.patty@leg.state.fl.us; scolegilead@gmail.com

Subject: water and sewer rate increase

I do not think that Lake Yale Utilities. LLC deserves to be granted the rate increase that they are asking for in Lake Yale Estates. My name is William Gerwig and we have lived in Lake Yale Estates for 27 years and never has the water been as bad as it is now. We have to buy bottled water as we cannot drink the water. It has so much chemicals that we can't stand the smell or taste. I have even had it badly take the color out of a shirt when washed.

The sewer plant is a total mess. It was always kept up before these owners. The retention ponds are not maintained, they get over grown and the sewage water stands in them. If they won't maintain them they shouldn't have an increase in rate. Years ago we purchased a separate meter for the irrigation system. This utility company charges us for using our own meter besides the water rate.

For these reasons I don't think Lake Yale Utilities LLC should be granted such large rate increases. This is a retirement community and we don't receive those kind of increases in our Social Security.

William Gerwig
Lake Yale Estates
11843 Metcalf way
Leesburg FL. 34788