

Hong Wang

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**From:** Jennifer Brownfield  
**Sent:** Monday, December 07, 2020 10:46 AM  
**To:** Commissioner Correspondence  
**Subject:** Docket 20200169-WS  
**Attachments:** Lake Yale Utilities; Lake Yale Utilities Rate Increase; Docket Number 20200169-WS

Good morning,

Please place the attached emails in Docket No. 20200169-WS.

Regards,

**Jennifer Brownfield**  
**Executive Assistant to Commissioner Julie I. Brown**  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399  
(850) 413-6030

Hong Wang

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**From:** ORINA HICKS <hicks619@comcast.net>  
**Sent:** Sunday, December 06, 2020 2:35 PM  
**To:** Office of Commissioner Brown  
**Cc:** Christensen.patty@leg.state.fl.us  
**Subject:** Lake Yale Utilities  
**Attachments:** Bob and Orina Hicks water.docx

Bob and Orina Hicks  
11937 Metcalf Way  
Lake YALE Condominium  
12/06/20

Dear Commissioner

The rate increase that Lake Yale Utilities want, would have a great impact on our household's also it would mean another increase on us with our community to. We live across the street and have to put up with the sewage smell when the wind is blowing it is awful. We been ask so many time by guests what that smell. But the noise level from the pumps at night was awful my husband who is 82 and sick and the noise would wake us up at night. The noise from the pumps no one should have to put up with that and lose sleep. But it never got fix till the DEP said something. The water is not good enough to drink so we use a filter plus buy our drinking water. This company has paid no attention from the time they bought it till now and they want a large increase for something they should have done from the being.

Sincerely, Mr. MRS. Hicks

Recipient Name

12/06/20

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**From:** Roy Langworthy <roylangworthy@gmail.com>  
**Sent:** Saturday, December 05, 2020 10:18 PM  
**To:** Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark;  
Office of Commissioner Fay; Office of Commissioner Brown  
**Subject:** Lake Yale Utilities Rate Increase  
**Attachments:** Lake Yale Utilites Comments.pdf

Commissioners,

Please see the attached pdf.

Thanks,  
Roy

11943 Metcalf Way  
Leesburg, FL 34788  
December 2, 2020

Office of the Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahessee, FL 32399-0850

Re: Docket No. 20200169-WS

Dear Commissioners,

From the time that Lake Yale Utilities took over the operation of the sewer treatment this is the first time that they have cleaned up the sewer and water stations. The retention ponds have sat with stagnate water for months on end.

With the stagnate waste water sitting in the retention ponds we have had swarms of mosquitoes on a nightly basis. If you go over in the compound at dusk they are even worse.

Most nights we are unable to open our windows because the smell was so bad, as a result we have to run our air conditioner causing higher electric bills. The noise level from the pumps also required us to keep our windows closed.

The water quality and taste is so bad that we don't use it for drinking and need to buy bottled water for drinking.

The letter states that a large part of the increase was to cover the purchase of a lawn mower and trailer. Lake Yale Utilities owns several other utilities and the cost should be split among the other operations as the equipment is not only used at Lake Yale. Wouldn't a good businessman have figured the cost of maintaining the facility and equipment needed before purchasing a business

I applied the rate increase to my most recent invoice and it would be a 94.5% increase. This is a very high increase for the residents of Lake Yale many of which are on tight fixed budgets.

Sincerely,



Roy Langworthy

Hong Wang

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**From:** Judith Pray <jrpray@yahoo.com>  
**Sent:** Saturday, December 05, 2020 12:24 PM  
**To:** Commissioner.Polman@psc.state.fl.us; Office of Commissioner Graham;  
Commissioner.Clark@psc.fl.us; Office of Commissioner Fay; Office of Commissioner Brown;  
Braulio Baez; christensen.patty@leg.state.fl.us  
**Cc:** Sandra Cole; Lake Yale  
**Subject:** Docket Number 20200169-WS  
**Attachments:** Ltr to commission.docx; ATT00001.txt

December 5, 2020

Docket Number: 20200169-WS

To whom it may concern:

This email is in response to your recent notice to our community that you wish to increase our water and waste billing by a very large amount. We live at Lake Yale Estates in Leesburg and the Lake Yale Utility Company is the service provider to our community.

We are requesting that you reconsider your recommendations to increase the water and waste utility bills by such a HUGE amount. For the last few years we have struggled to even get anything done by Mr. Smallridge, no matter how big or how small the request was. We have a very nice community here and the water sewage plant brings down the value of our homes. At times, the smell is horrible. For the last month there has been a guy here cleaning up the weeds and shrubbery that was overgrown from lack of attention from Mr. Smallridge. I totally understand a need for an increase as that is business but 40% in our water bill and 95% to 100% on our waste treatment?

Please reconsider your recommendation to increase the water and waste billing.

Thank you,

Judith and Robert Pray  
37848 Maywood Bay Dr.  
Leesburg, FL. 34788  
[Jrpray@yahoo.com](mailto:Jrpray@yahoo.com)  
810-217-6647



Sent from my iPad