

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, December 9, 2020 3:19 PM
To: 'rainy59in@aol.com'
Cc: Consumer Contact
Subject: RE: DOCKET #20200169-WS

Good Afternoon, Mr. Abston.

We will be placing your comments below in consumer correspondence in Docket Number 20200169, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: rainy59in@aol.com <rainy59in@aol.com>
Sent: Wednesday, December 9, 2020 2:54 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET #20200169-WS

This email is in regards to the rate increase requested by Lake Yale Utilities, LLC.

I am a customer of Lake Yale Utilities and wish to speak up in protest about the proposed rate increase. I feel that Lake Yale Utilities should be held accountable for our poor water and sewage system.

Since Mr. Smallridge and LYU, LLC took over in 2017, there has been a distinct decline in the service and maintenance in our water and sewage system.

When we bought our place on Sussex Hill Way in 2012, we never noticed the sound or the smell as we do now. The sound coming from behind our home sounds like a diesel truck running at full throttle nonstop and the smell on certain days is very unpleasant and the standing sewer water certainly can't be healthy in addition to being a breeding ground for mosquitoes.

It seems very unfair and might I say greedy to impose an extremely high rate increase for sub-par service and maintenance. It seems the only time anything gets done is when forced by DEP after many complaints and then at the bare minimum.

Our Community is very concerned that this lack of care will adversely affect our property values as well as our enjoyment of our retirement home.

We ask that you please take all the above into consideration when evaluating any increase and proceed fairly.

Sincerely,
Darrell Abston
Renee Coomes.