## **Brian Schultz**

From: Sent: To: Cc: Subject: Attachments: Brian Schultz on behalf of Records Clerk Tuesday, December 15, 2020 2:23 PM 'clubhouselye@gmail.com' Consumer Contact FW: Lake Yale Utilities Docket #20200169-WS Letter to PSC-Owner Signatures 12-15-2020.pdf

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20200169-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz

Commission Deputy Clerk II Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Lake YaleEstates <clubhouselye@gmail.com>
Sent: Tuesday, December 15, 2020 9:28 AM
To: Office of Commissioner Brown <Commissioner.Brown@psc.state.fl.us>; Office of Chairman Clark
<Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of
Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Polmann
<Commissioner.Polmann@psc.state.fl.us>; Christensen.patty@leg.state.fl.us; Braulio Baez <BBaez@PSC.STATE.FL.US>;
Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Lake Yale Utilities Docket #20200169-WS

Good afternoon,

Attached please a letter with signatures of owners and residents of Lake Yale Estates for your review as it pertains to Lake Yale Utilities Docket #20200169-WS. Thank you.

Denise Dalton, CAM Community Association Manager Lake Yale Estates Condominium Association, Inc. 38141 Maywood Bay Dr. Leesburg, FL 34788 Ph: 352-589-9214 We, the residents and owners of Lake Yale Estates Condominium Association, Inc., by signing below agree with the following statements:

We object to the proposed rate increase for Lake Yale Utilities, as proposed by the Florida Public Service Commission.

We are seniors living on fixed incomes. If this rate increase passes it will create a financial hardship. The increase would also affect the association which in turn would affect us as individuals again. Our association dues pay for all of the expenses of the community, so when the association takes a hit, so do we.

There are numerous issues that we have with our current service from Lake Yale Utilities that we feel the Florida Public Service Commission should be aware of. They include, but are not limited to:

\* water pressure problems, so much so that we are having difficulties watering the lawn, running the dishwasher, taking showers and doing laundry.

\* bad taste and or smell to the water, so much so that we resort to using filters or purchase bottled water, (an added expense).

\* lack of maintenance to the facility creates many issues which include but are not limited to: excessive noise level from the equipment, retention ponds not being cleaned out which creates an enormous problem with mosquitoes as well as the very unpleasant smell.

We ask that the Florida Public Service Commission take these issues into consideration when working with Lake Yale Utilities.

Thank you for your attention in this matter.

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Printed name of owner/resident **Address** Signature 38100 Magward Bag De Bobbroe BROCK 3734 Wortwell St. 11555M agrill 11 und 11353 Mavel War -Brunla 11512 Maruall leng n di MONTCLLO SORT 38008 IKE3 ESHE -Marie Emis 11912 Stanwood way 1936 Stanwood Use 05 Vilan Sor COVE N 11622 MARTELL CF 37816 MAJWOOD BAY Dr. Yerr OLETTE KERP 7816 MAY WOOLBAY DR. JOSÉ A. GENZALCZ 11517 MAr VELC WAY 11930 Stanwood Way. ln aulin 38038 Monticello ST Proce Devise Dalton alton

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