

Jacob Ve Vaughn

From: Jacob Ve Vaughn on behalf of Records Clerk
Sent: Monday, December 28, 2020 9:50 AM
To: 'Daphne'
Cc: Consumer Contact
Subject: RE: Docket No. 20200139-WS

Good Morning, Daphne Ross

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Ve Vaughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Ve Vaughn@psc.state.fl.us
850.413.6656

From: Daphne <my nana26@gmail.com>
Sent: Thursday, December 24, 2020 5:08 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20200139-WS

Dear Office of the Commission Clerk,

I would like to submit my thoughts pertaining to the rate hikes for Utilities Inc. of Florida Docket No. 20200139-WS.

As a resident of unincorporated Pinnellas in the community of Estancia Towne Homes, I feel bamboozled. I have never had the ability to select my water provider. Instead I have been forced to be serviced by the Utilities Inc. of Florida (without the option to say no). My sewer bill is almost triple the cost of my monthly usage. Yet, my community is on a well. Even when I am not home for weeks at a time. My water bill goes up.

This method of forced patronage of a utility feels like there must be some sort of local/county collusion...it feels illegal. Now, to see that another rate

hike is being requested, I don't approve of it or see how it can be condoned for a community forced to utilize Utilities Inc. of Florida.

Please if it is within your power allow my address to withdraw from being serviced by them. I would like to have the option to be serviced by Pinellas County Water. If it is not within your power to make this happen. Please at least do not honor their request for another rate hike.

Thank You,
Daphne Ross
727-410-7028