

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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COMMISSION
MILEAGE

Name Gloria Howard Staats

Address 1546 North Ridge Lake Circle
Longwood, FL 32750-4556

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CUSTOMER COMMENTS

The Public Service Commission has turned its back on the citizens. This merger has ^{been} costly, especially to Senior citizens on a fixed income. Why should you be concerned with Utilities Inc. getting a fair return on the Utility's investment? Since the last rate increase we have taken these steps to reduce our bill. ① Only run dishwasher every 4 days ② Wash laundry twice a month ③ Essential plumbing ④ limited irrigation. Our base rate is almost \$50.⁰⁰

We are charged extra every month. This rate increase is absurd, especially since the pandemic has required citizens to remain at home - thus driving the Utilities Inc pockets. Gloria H. Staats

FOLD & TAPE - See back for address

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