## **Jacob Veaughn**

From: Amber Norris

Sent: Tuesday, December 29, 2020 1:25 PM

To: 'Larry Skinner'
Cc: Records Clerk

**Subject:** RE: Utilities Inc. rate increase

Mr. Skinner.

Thank you for your email expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your email is being placed on the correspondence side of the docket file for all to review.

Thank you,

## **Amber Mitchell Norris**

Public Utilities Supervisor Division of Accounting and Finance Florida Public Service Commission AMNorris@PSC.STATE.FL.US 850-413-6984(phone) 850-413-6985 (fax)

**From:** Larry Skinner <skinnerln2@yahoo.com> **Sent:** Saturday, December 26, 2020 5:37 PM **To:** Amber Norris <amnorris@psc.state.fl.us>

Subject: Utilities Inc. rate increase

Well here we go again. Another rate increase request by Utilities, Inc. Seems like every six months Utilities, Inc. wants more money. It was not long ago they were given a 100 % rate increase despite the out cry of many residents. I and my wife are the only residents of our home. As seniors we are on a reduced income budget. Are average water bill used to be \$40-60 depending on how much we used out irrigation system. Now it averages \$121-\$160 again on how much we irrigate. Thankfully this year it has rained alot and we did not have to use the irrigation maybe once a week. Also there is the matter of being charged for wastewater service on the irrigation. There is no service provided for that as the water goes into the ground. I am being charged for a service that is not provided. That is not fair. Is Utilities, Inc. aware of what is going in the United States? Covid 19. I was working fulltime but was laid off and now only work part-time. My income dropped 75% Also while Duke Energy is lowering their rates Utilities, Inc. is once again asking for more money so their investors can make 11-12 per cent on their money. It is time to put a halt to these increases. My Son-in-Law pays \$20 a month for the four of them for water. He lives just west of me in Orange County. Please consider the residents of Seminole County.

Thank you,

Larry Skinner 100 W. York Ct. Longwood, FL 32779