

**Jacob Veaughn**

---

**From:** Amber Norris  
**Sent:** Tuesday, December 29, 2020 1:25 PM  
**To:** 'Ghanu Patel'  
**Cc:** Records Clerk  
**Subject:** RE: Docket No.: 20200139-WS Utility Water Rate Increas

Mr. Patel,

Thank you for your email expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your email is being placed on the correspondence side of the docket file for all to review.

Thank you,

**Amber Mitchell Norris**  
Public Utilities Supervisor  
Division of Accounting and Finance  
Florida Public Service Commission  
[AMNorris@PSC.STATE.FL.US](mailto:AMNorris@PSC.STATE.FL.US)  
850-413-6984(phone)  
850-413-6985 (fax)

---

**From:** Ghanu Patel <ghanupatel@yahoo.com>  
**Sent:** Thursday, December 24, 2020 6:35 PM  
**To:** Amber Norris <amnorris@psc.state.fl.us>; Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No.: 20200139-WS Utility Water Rate Increas

Amber:

Happy, Healthy, Safe Holidays. See attached comments for water sewer rate increase.  
Thank you.

Ghanshyam (Ghanu) Patel

Dec 24 2020  
Utilities Inc. of Florida  
Docket No.: 20200139-WS  
Water and Waste Water Rate Increase

To: Amber Norris, PSC Representative, Docket No.: 20200139-WS, Email: Clerk@psc.state.fl.us  
Name: Ghanshyam Patel (Customer of Utilities Inc. of Florida)

Address: 625 N. Longview Place, Longwood, FL 32779-6016 (Seminole County)

Customer Comments:

How Does Water and Waste Water Rate current rates of Utilities Inc. of Florida compare with other counties within Florida where Companies other than Utilities Inc. of Florida are providing such services? Also current rates in other neighboring states in USA?

We are only two people and have lived in USA over 55 Years and in several states such as Illinois, Ohio, Pennsylvania and now in Florida for last four years, with same amount of water usage, comparing to what we have been monthly paying in Florida is Three times higher than what we used to pay in other state, cannot understand why Utility Co. of Florida has humongous water & waste water rate? Yet they are asking for rate increase? Lack of competition?

In today's environment of ultra-low to zero return on investments? Utility Co. seeking for 11% return, how can that be?

Cannot understand why Florida water rates are such a sky high for basic living necessities?. This is nothing but Highway robbery.

Besides, Customer is at disadvantage, since at customer premises water Meter is not transparent for customer to verify whether reading is correct or not?

Competition is healthy, leads to innovation, reduced waste, Lacking Business competition is good for corporation to monopolize, but creates take it or leave it attitude for customers without any alternative. For rate increase the Sky limit, So there is no incentive for Corporations to look for economical solutions. May be Utilities Inc. of Florida to be broken up in several companies!

If not reviewed CEO's Compensation's, also need to be reviewed by Florida Legislators without any bias.