

Antonia Hover

From: Angie Calhoun
Sent: Tuesday, January 5, 2021 4:35 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20200139
Attachments: NEW FAX 352 686 8803 , 3 page(s); NEW FAX 519 941 6635 , 6 page(s)

Consumer correspondence for docket 20200139.

Angela Calhoun

From: Diane Hood <DHOOD@PSC.STATE.FL.US>
Sent: Tuesday, January 5, 2021 4:23 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Subject: To CLK Docket 20200139

Antonia Hover

From: PSC Fax Server <fax@psc.state.fl.us>
Sent: Tuesday, January 5, 2021 10:23 AM
To: Consumer Contact
Subject: NEW FAX: 352 686 8803 , 3 page(s)
Attachments: FAX.2021-01-05 10_17_50.tif

You Have Received a Fax!

Inbound Fax Details

Sent To	8504136362
Number of Pages	3
Sender CSID	352 686 8803
Sender CallerID	
Total Seconds	301

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Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc, of Florida

DOCKET NO. 20200139 - WS

Name (Print) Robert & Loren Engdal

Address (Print) 11211 Paradise Point Way

New Port Richey, FL 34654

To submit your comments about this docket to the Florida Public Service Commission, please check off [] comments(s); add addition comments. and **SIGN** the form.

Customer Comments

Check [] UIF requested permanent revenue increase for water and wastewater:

1) 16.7% water increase = \$2,812,445 produces annual income of \$19,416,373

2) 32.12% wastewater increase = \$6,521,686 produces annual income of \$26,827,568

3) Pasco County Utilities 2020 increase was 2% water/2% wastewater respectively.

4) UIF request increase Rate of Return of Equity (ROE) from 10.4% to 11.75%

5) UIFs ROE request is egregious.

Additional Comments:

Customer Signature:

John P Engdal

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Return Comment Forms by Tuesday, January 5, 2021

Summertree Recreation Office or Breezeway Drop Box

or mail to **Florida Public Service Commission, Office of Commission Clerk,**

2450 Shumard Oak Boulevard, Tallahassee, FL 32399-0850

or FAX to 1-800-511-0809

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Customer Comments

Check [**X**] We have received \$1,743,324 increases for pass through and index fees between the rate requests.

Please consider these fees when determining the rate increase request.

	A	B	C	D	E
	Pass Through & Index Increases:			Water	Sewer
	1/21/2018	INDEX		86,633	88,160
	1/21/2018	PT		25,984	51,677
	6/29/2018	INDEX		118,911	98,696
	6/29/2018	PT		24,757	124,505
	5/31/2019	INDEX		172,857	159,614
	5/31/2019	PT		4,619	111,740
	1/10/2020	PT		175,307	227,091
	5/31/2020	INDEX		140,779	132,494
	SUBTOTALS			749,347	993,977
	TOTAL				\$ 1,743,324

Additional Comments:

Customer Signature:

Loren P Engdal

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Customer Comments

Check [**X**]

1. Lack of Transparency for Consent Order by DEP

2. Most citizens including UIF customers have been impacted by the COVID-19...enduring restriction for gatherings, health concerns, layoffs, shutdowns, national and state unrest, and financial uncertainty made gathering information, and community preparation for the upcoming hearing and conference difficult.

Additional Comments:

Customer Signature:

Loren Engdal

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Subject: NEW FAX: 519 941 6635 , 6 page(s)
Attachments: FAX.2021-01-05 13_05_28.tif

You Have Received a Fax!

Inbound Fax Details

Sent To	8504136362
Number of Pages	6
Sender CSID	519 941 6635
Sender CallerID	
Total Seconds	218

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TO: Summertree Residents
 FROM: Ann Marie Ryan, Leader
 Summertree Water Alliance Taskforce
 727-267-7162 / amr329@hotmail.com
 DATE: December 28, 2020
 RE: Utilities Inc. of Florida Water/Wastewater Rate Increase

=====

I am the leader of the **Summertree Water Alliance Taskforce** (not affiliated with the Summertree Recreation Facility) has been in existence since 2010 working together with elected official, municipal departments and agencies, and Summertree residents to gather and distribute information about Utilities Inc. of Florida (UIF) issues to the residents. Our unity has had a positive impact when standing up to UIF issues and rate increases before the Public Service Commission.

UTILITIES INC. NOTICE OF CHANGE IN DISINFECTION TO CHLORINE DIOXIDE

We all received three notices in the past two months, two of them from Utilities Inc. of Florida (UIF). The first UIF notice was undated but mailed on October 6, 2020 and delivered on October 9, 2020. It explained that, with the approval of the Florida Department of Environmental Protection (FDEP), UIF was going to be using our community for a pilot study to test chlorine dioxide as an oxidant in our water. The test is to determine if using this will "optimize and maintain the amount of residual chlorine present throughout Summertree's water distribution system by reducing the amount of biofilm present in the interior of the piping network". The pilot study was scheduled to begin on October 7, 2020 and run for at least 90 days. An extension of "an additional 90 days could occur with FDEP's approval if warranted and requested". Their letter included their usual cautions for people on dialysis or who have aquariums.

Summertree residents were not contacted prior to the start of the UIF's Chlorine Dioxide Pilot Study for consent or to survey residents regarding health considerations. Not sure what effects these chemicals and procedures may have on our health over time.

UTILITIES, INC. OF FLORIDA'S RATE INCREASE NOTICE: The second letter from UI was dated October 30, 2020 (received November 2) and was the "Initial Customer Notice", Docket No. 20200139-WS, which tells us that they are asking the FL Public Service Commission (PSC) for another increase in our water and sewer rates "because the existing rates do not provide sufficient revenues to cover the required expenses of operations on a going-forward basis and fair return on the Utility's investment in used and useful property for the public use, including pro forma projects".

FL Public Service Commission: A follow up letter from the FL PSC Commission dated November 19, 2020) was the Notice of Customer Service Hearing and Technical Hearing. Because of COVID, the PSC Customer Service Hearing will be virtual meetings. As stated, there were hearing held on December 7 at 11AM and December 10 2PM and 6PM; Wednesday, January 6 at 10 :00 AM and January 7, 2021 at 6:00 PM.

PUBLIC SERVICE COMMISSION CUSTOMER HEARING INFORMATION:

1. **Deadline to Register:** Wednesday, December 30, 2020
 Email the PSC at speakersignup@psc.state.fl.us or call 850-413-7080.
 All customers who want to speak at the hearing must be registered 5 days prior to the hearing.
2. **Customer Hearing Dates:** Wednesday, January 6 @ 10:00 am
 and Thursday, January 7 @ 6:00 pm
3. We strongly urge you to participate by calling the PSC by December 30th. If you choose not to call into the hearing, PLEASE fill out the three attached Utilities, Inc. of Florida Customer Comment forms to provide input from the Summertree community residents. Failure to participate is a silent endorsement of UIF's exorbitant water and wastewater rate increases. Let your voice be heard opposing the rate increase and the introduction of chlorine dioxide pilot study without our consent and the need for customer input going forward. Thank you, Ann Marie Ryan

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Utilities, Inc, of Florida

DOCKET NO. 20200139 – WS

Name (Print) Monique Phillion-Smith

Address (Print) 11810 Carissa Lane

New Port Richey, FL 34654

To submit your comments about this docket to the Florida Public Service Commission,
please check off [] comments(s); add addition comments. and SIGN the form.

Customer Comments	
<i>ms</i>	
Check [<input checked="" type="checkbox"/>]	UIF requested permanent revenue increase for water and wastewater:
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2)	32.12% wastewater increase = \$6,521,686 produces annual income of \$26,827,568
3)	Pasco County Utilities 2020 increase was 2% water/2% wastewater respectively.
4)	UIF request increase Rate of Return of Equity (ROE) from 10.4% to 11.75%
5)	UIFs ROE request is egregious.
Additional Comments:	<i>unacceptable and unfair rate increase which gouge customers</i>
Customer Signature:	<i>Monique Phillion-Smith</i>

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 Address (Print) 1810 Carissa Lane
New Port Richey, FL 34654

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Check [<input checked="" type="checkbox"/>] We have received \$1,743,324 increases for pass through and index fees between the rate requests.					
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	1/10/2020	PT		175,307	227,091
	5/31/2020	INDEX		140,779	132,494
Additional Comments:	SUBTOTALS			749,347	993,977
<i>snowbirds can't afford to keep two homes with these outrageous increases</i>	TOTAL				\$ 1,743,324
Customer Signature: <i>M Phillion-Smith</i>					

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Name (Print) Monique Phillipon-Smith
Address (Print) 11810 Carlissa Lane
New Port Richey, FL 34654

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Customer Comments	
Check [<input checked="" type="checkbox"/>]	
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Additional Comments:	
Customer Signature:	<u>Monique Phillipon-Smith</u>

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Check [X]

- water fees already too costly
- Rate increases should be gradual and fair
- this is simply taking advantage of consumers and pure greed.

Additional Comments:

Customer Signature:

[Handwritten Signature]

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