

**Jacob Veaughn**

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**From:** Jacob Veaughn on behalf of Records Clerk  
**Sent:** Tuesday, January 26, 2021 11:49 AM  
**To:** 'Marsha Wicks'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No 20200139-WS Utilities, Inc of Florida

Good Morning, Marsha Wicks

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

**From:** Marsha Wicks <marshawicks@gmail.com>  
**Sent:** Tuesday, January 26, 2021 11:44 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No 20200139-WS Utilities, Inc of Florida

As stated in the information sent to customers, "clean water service delivered to your home is critical to your family". Thus customers are in the position of being locked into a service with no choice.

As this is an economically challenging time for both businesses and consumers, there has to be some recognition by both groups of the hardships facing us.

Over the past month, my bill increased by 2.5%. I have other bills that typically increase each year, but several have locked in the current price for at least 6 months as a concession to the current economic disaster facing many.

I have received information from neighbors that, if accurate, show the rates for base charges have almost tripled in a 5 year period (from \$23.59 in 2015 to \$68.52 if the current rate request is approved). While I understand the need to cover costs, homeowners also have the same need, not limited to Utilities.

After looking at the information furnished to customers, I feel the request for a rate increase is excessive. I am opposed to the current proposed increase.

Respectfully,

Marsha Wicks  
Customer  
Seminole County, Florida



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