February 26, 2021

CORRESPONDENCE 3/1/2021 DOCUMENT NO. 02510-2021

Richard and Debra Kolb 2365 Snowy Plover Dr Lakeland, FL 33810

DKT #: 202 60139

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 RECEIVED-PRSC COMMISSION CLEXIS

As a resident of Cypress Lakes, I have seen our Utilities Inc. bill triple during my residency.

Specifically wastewater costs are the target in this latest increase.

I would like to make it noted that as a resident we can no longer participate in the hearings! That makes it necessary to write to you now.

In 2010 an expansion of our wastewater treatment system was necessary to accommodate approximately 120 additional homes in Cypress Lakes. Without notification to Property Management/Owners, Utilities Inc., made that upgrade to the tune of nearly \$1,000,000. The price tag for this was placed on all residents by action of the Public Service Commission and we have paid the bill. There has been no budgetary request since 2010 for our wastewater treatment plant.

But we are now faced with an increase of an additional 30% in rates through request by Utilities Inc. This is to pay for four other communities sewer facilities. One of those systems is 50+ years old and is under court to upgrade. Paying for their capital expenditure disenfranchises our residents,

places unfair burden on them economically and ties the hands of Cypress Lakes Property Management to remain competitive in Polk County. Cypress Lakes community is the ONLY one in Polk County served by Utilities Inc.

I request that the Public Service Commission deny the request for a rare increase and have it be assessed to those communities benefiting from the proposed \$26,000,000+ in capital expenditures.

Sincerely,

Richard Kolb and Debra Kolb

Richard Kolb

Debra Kolb

Sincerely yours,





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Florida Public Service Commission Office of Commission Clark 2-540 Shumard Oak Blvd. Tallahassee, 71. 32399-0850

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