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STATE OF FLORIDA



DIVISION OF  
ACCOUNTING AND FINANCE  
ANDREW L. MAUREY  
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# Public Service Commission

May 27, 2021

Mr. Maurice Sixbey  
3608 116th St W  
Bradenton, FL 34210

**Re: Docket No. 20200230-WU - Application for staff-assisted rate case in Manatee County by Sunny Shores Utilities, LLC.**

Dear Mr. Sixbey:

Thank you for your comments regarding the rate increase petition filed by Sunny Shores Utilities, LLC (Sunny Shores or Utility). Sunny Shores was acquired by the current owner on July 27, 2020. Part of the reason for the petition for an increase, is to make necessary improvements to the system. Your concerns regarding the low water pressure have been presented to our engineering division so that they may look further into the issue. Staff is also looking into your concerns regarding the shut-off notices that were sent out, and the level of customer service you have experienced.

The rates presented in the staff report issued April 19, 2021, are preliminary in nature and may be different from the rates included in staff's recommendation to the Commission, currently scheduled to be filed on July 22, 2021. Further, the Commission is not bound by staff's recommendation, so again, the rates that are ultimately approved may differ from those contained in the preliminary staff report, or in staff's recommendation. The Commission's final vote is tentatively scheduled for the August 3, 2021 Commission Conference.

I appreciate your comments, and understand your concerns regarding staff's preliminary rate calculation, low water pressure and customer service with the Utility. If you have any additional concerns, or require further assistance, please feel free to email me at [crichard@psc.state.fl.us](mailto:crichard@psc.state.fl.us). Any concerns or questions emailed to me will be placed in the docket file as well.

Sincerely,

/s/ *Christopher R. Richards*

Christopher R. Richards  
Public Utility Analyst III  
Division of Accounting and Finance

cc: Office of the Commission Clerk (Docket No. 20200230-WU)