

Antonia Hover

From: Angie Calhoun
Sent: Monday, June 7, 2021 4:45 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210015
Attachments: E-Form Other Complaint TRACKING NUMBER 183973; Docket No. 20210015-EI Gulf Power (FPL) Rate Hike Quality of Service Hearings--Citizen Comments; E-Form Other Complaint TRACKING NUMBER 183977

Consumer correspondence for docket 20210015.

Angela Calhoun

From: Diane Hood <DHOOD@PSC.STATE.FL.US>
Sent: Monday, June 7, 2021 4:04 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, June 6, 2021 5:49 AM
To: fpl_fpssc_correspondence@fpl.com
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 183973

Email sent to fpl_fpssc_correspondence@fpl.com with CC to PSC.

CUSTOMER INFORMATION

Name: Cindy Wallace
Telephone: (484) 547-3826
Email: cwallace@ptd.net
Address: 313 Windsor Court Melbourne FL 32934

BUSINESS INFORMATION

Business Account Name: Carol Iannucelli
Account Number: 02700-33590
Address: 313 Windsor Court Melbourne FL 32934

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I read in my June copy of the AARP Bulletin, that the power company is asking for a total increase of \$2 billion in the base rate over the next four years. Average bills for FP&L customers would go up 18% over the next 4 years. My husband and I are on a fixed income as Social Security is our only income. Our Social Security is not going up but, food prices are up, gas prices are up, and now you want to increase our electric bill? We can't do it! We have enough medical bills to choke a horse! We are on the budget plan and that is working at the moment, but if you increase it (I don't care if its gradual), we do not have enough \$ to cover the bills we have now. Please don't raise our rates. We live in a modest double wide in Lamplighter Village senior living establishment here in Melbourne. They raise our lot rent every freakin' year and we are barely making it now. The last thing our elderly population needs is yet another rate increase from FP&L. People that make \$50, \$60 and \$70 grand a year.....increase their FP&L bill. They get raises, they can have part time jobs if they need to, but when you are in your late 60's with plenty of health issues, please don't increase their bills, we are going to be able to pay it.

Antonia Hover

From: Greg Scoville <greg.scoville@gmail.com>
Sent: Monday, June 7, 2021 12:12 PM
To: Consumer Contact
Subject: Docket No. 20210015-EI Gulf Power (FPL) Rate Hike / "Quality of Service" Hearings--
Citizen Comments

Mr. Chairman and Commissioners,

Please consider the following information related only to residential rates when deciding on the requested rate hikes for Gulf Power (FPL):

Most, if not all of this information has appeared in the press throughout Florida over the last few years. I am retired and a Gulf Power residential customer.

1. Ratepayers are already paying a premium to FPL in the form of rates that include a 35% corporate tax rate when the corporate tax was lowered to 21% under the Tax Cuts and Jobs Act of 2017. This equates to a 14% premium on electric rates.
2. This further translates to a profit of 772 million dollars in 2018 alone and could continue to add to FPL's coffers for decades to come. Based on this amount and counting 2018, this has resulted in a minimum of an additional of 2.316 billion in profits over the last three years prior to 2021.
3. Unlike most, if not all electric utilities in Florida, this tax savings was not passed on to ratepayers, and as such, I assert, negates the basis for Gulf Power's / FPL's request to increase rates.
4. The information found in a flyer circulated by Gulf Power / FPL includes a "Proposed Transition Rider" which appears to additionally increase Gulf Power rates in an effort to correlate Gulf Power rates with already-approved higher FPL rates. This is a "shell game" to hide the impact and size of the proposed Gulf Power rate increase, or as it is described in the flyer: "Proposed FPL Rate Code".
5. The average ratepayer is unable to calculate a hypothetical increase in a typical monthly bill because the proposed rates information provided by Gulf Power / FPL does not explain how the current billing categories equate to the proposed Base Rate and Energy charges, nor is it explained how such charges are calculated, (e.g., cents per day, cents per kWh, etc.), or on what they are based. This is a gross disservice to ratepayers.
6. In all due respect, considering the constituency (lack of a customer commissioner with no electric utility background) and the professional background of the Public Service Commission membership, I have no confidence in the Commission's ability to render fair and impartial decisions when the impact on ratepayers' ability to absorb rate increases is not the Commission's first priority, but instead, seems to more highly value the interests of the monied electric monopolies.

Sincerely,

Gregory L. Scoville
greg.scoville@gmail.com

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Monday, June 7, 2021 12:44 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 183977

CUSTOMER INFORMATION

Name: Susan Wise
Telephone: (386) 295-6927
Email: higlie2@aol.com
Address: 170 Deer Lake Cir Ormond Beach FL 32174

BUSINESS INFORMATION

Business Account Name: Susan Wise
Account Number:
Address: 170 Deer Lake Cir Ormond Beach FL 32174

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I recently read in AARP magazine that FPL will be seeking an eighteen percent increase over a four year period. This would create \$2 billion dollars over the base rate. This is excessive and above the cost of living. As our country is reopening due to COVID and the economy is showing signs of inflation (gas, food, etc.) I urge the public service commission to reject this proposal. Thank you.