From:	Antonia Hover on behalf of Records Clerk
Sent:	Monday, July 12, 2021 10:11 AM
To:	'Timothy Johnson'
Cc:	Consumer Contact
Subject:	RE: FPL 20210015-EI

Good Morning, Mr. Johnson.

We will be placing your comments below in consumer correspondence in Docket No. 20210015, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toní Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Timothy Johnson <tj8500@gmail.com>
Sent: Monday, July 12, 2021 10:04 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: FPL 20210015-EI

FPL rate hearing comments: re: 20210015-EI
We have been customers of FPL for more than 3 years; live in a 2,100 sq ft all electric shared villa;and are not millionaires.
After a lifetime of living in California and Oregon, it is a joy to be served by FPL.
When the power goes out (which is rarely) we promptly receive an e-mail telling us the exact time of the outage, the anticipated time of restoration and followup e-mails with any new information.
Our rates ? The monthly bill has always been less than $100, even in the hottest months. Yes, we have the latest energy efficient kitchen appliances and washer and dryer, our water heater is a heat pump, the latest efficient windows, extra ceiling insulation, top of the line AC and no children. All but one of these points can be addressed by most customers!
A half century ago I was involved in rate hearings when I served with Southern Pacific Company and I learned that good utility service is a team effort between the customer and the utility. Perhaps more could be done to help users to make their residences more efficient but the utility also has a responsibility to increase revenue to insure storm resilient service.
Please weigh the evidence.
Timothy Johnson
5575 Golf Pointe Drive
Sarasota, FL 34243
tj8500@gmail.com