

**Jacob Veaughn**

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**From:** Jacob Veaughn  
**Sent:** Tuesday, July 20, 2021 4:02 PM  
**To:** 'wtnikla@gmail.com'  
**Cc:** Consumer Contact  
**Subject:** FW: Public Comment on Docket #20210015-EI/response from FPL/annett  
**Attachments:** 20210720\_112201.jpg

Good afternoon Annett Strahan,

My apologies your message will be placed in records clerk as an additional comment to your earlier correspondence.

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20210015 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

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**From:** Jacob Veaughn **On Behalf Of** Records Clerk  
**Sent:** Tuesday, July 20, 2021 2:29 PM  
**To:** 'wtnikla@everyactioncustom.com' <wtnikla@everyactioncustom.com>  
**Cc:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** FW: Public Comment on Docket #20210015-EI/response from FPL/annett

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20210015 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

**From:** Annett Strahan <[wtnikla@gmail.com](mailto:wtnikla@gmail.com)>  
**Sent:** Tuesday, July 20, 2021 11:51 AM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Cc:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** Re: Public Comment on Docket #20210015-EI/response from FPL/annett

Whistleblowing it seems? Loyal fan of FPL and your organizations.  
FPL is requested to know better please immediately? Job loss crisis is on the rise, the viruses are getting worse.

Good morning Records Specialist, Consumer Specialist, Pleased to meet you.  
Requesting to lower FPL's electricity rates to 3 cents per wattage now please? And lower solar together program subscri 49 % and add 30 solar panels per subscriber now please? Also lower budget subscribers to \$1.99 per month immediately? Thank you for your time,  
Annett Strahan

On Tue, Jun 29, 2021, 8:39 AM Records Clerk <[CLERK@psc.state.fl.us](mailto:CLERK@psc.state.fl.us)> wrote:

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20210015-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz  
Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

**From:** [wtnikla@everyactioncustom.com](mailto:wtnikla@everyactioncustom.com) <[wtnikla@everyactioncustom.com](mailto:wtnikla@everyactioncustom.com)>  
**Sent:** Monday, June 28, 2021 6:12 PM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** Public Comment on Docket #20210015-EI

Dear Public Service Commission,

As a resident of Florida, I urge you to decline FPL's rate increase petition, which would create an unnecessary and excessive burden on utility customers at a time when many Floridians can least afford to pay more for their unavoidable daily expenses.

FPL is trying to charge customers like us for a range of projects we do not want or need. FPL does not need to spend billions of our dollars to build redundant fossil fuel units, rebuild an already-sufficient transmission system, and give their shareholders a raise.

Please do not put FPL's desire to maximize profits over our need to power our homes affordably.

Thank you!

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Como residente de Florida, le insto a que rechace la petición de aumento de tarifas de FPL, que crearía una carga innecesaria y excesiva para los clientes de servicios públicos en un momento en que muchos floridianos no pueden pagar más por sus gastos diarios.

FPL está tratando de cobrar a clientes como nosotros por una variedad de proyectos que no queremos ni necesitamos. FPL no necesita gastar miles de millones de dólares para construir unidades de combustibles fósiles redundantes, reconstruir un sistema de transmisión que ya es suficiente y dar un aumento a sus accionistas.

Por favor, no anteponga el deseo de FPL de maximizar las ganancias a nuestra necesidad de alimentar nuestros hogares de manera asequible.

¡Gracias!

Sincerely,  
Annett Strahan  
2205 Crystal Dr Fort Myers, FL 33907-4009



June 17, 2021

ANNETT N STRAHAN  
2205 CRYSTAL DR  
FORT MYERS FL 33907

Re: Bill Account No.9319476041

Dear Annett N Strahan

I am writing in reference to your recent correspondence with the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) rate proposal. Your correspondence is part of FPSC Docket No. 20210015-EI, Petition for Base Rate Increase and Rate Unification. We want to thank you for taking time to write to the FPSC regarding our rate proposal.

We work hard every day to deliver to customers America's best energy value – electricity that's not just clean and reliable, but also affordable. Serving customers today comes with the fundamental responsibility of also looking over the horizon to ensure we're ready to serve customers tomorrow. Our proposed four-year rate plan beginning in 2022 will help us continue delivering unmatched value to customers by ushering in Florida's energy future and keeping bills among the lowest in America.

We understand the difficulty created by the COVID-19 global pandemic, and we remain committed to working with our customers. Throughout the pandemic, we developed and received FPSC approval for numerous assistance programs. In total, we provided approximately \$75 million in assistance to customers and continue to support those in need.

In addition, it's important to point out our proposal for new rates is a four year-plan that would not begin until January 2022. We understand nobody wants to pay more money for any service or product, which is why we remain committed to delivering to our customers unparalleled value for their money. We strive for excellence and operate efficiently in order to deliver reliable service while keeping costs down, even while the prices of other essential products and services have risen. For example, groceries, medical care, health insurance and housing increased 25%-75% from 2006 to 2020. Meanwhile, FPL's typical residential customer bill is lower today than it was in 2006. Even with our proposed rate increase, FPL's typical residential bill would remain well below the national average through 2025.

*It also is important to note that the company's earnings are not guaranteed. In addition, FPL's financial stability – in all economic climates – directly benefits customers, enabling the company to attract investors needed to support the billions of dollars in smart, long-term investments we make to continuously maintain and improve the service we provide while keeping customer bills low over time.*

More details about the proposed rate plan are available online at [FPL.com/answers](https://www.fpl.com/answers).

Sincerely,

FPL Customer Advocacy