

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, August 4, 2021 11:43 AM  
**To:** 'Lisa Arett'  
**Cc:** Consumer Contact  
**Subject:** RE: 20210034-EI

Good Morning, Ms. Arett.

We will be placing your comments below in consumer correspondence in Docket No. 20210034, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: Lisa Arett <lisaarett@aol.com>  
Sent: Wednesday, August 4, 2021 10:29 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: 20210034-EI

Hello,

I am writing to complain about the residential rate increase. I would like for my complaint be included in the hearing on 8/9 and 8/10. I find it interesting that the hearing date is on the first day of school for Florida and the day before, when many customers are busy and may not be able to attend.

A rate that substantial, as being proposed, is not fair to the customers of florida. The cost of living adjustment for 2021 was just 1.3%. Although the adjustment for 2022 may be higher, the cost for almost everything has gone up. Customers cannot afford this rate hike, seniors as well as others. Most customers can barely afford the rate increase on food. To suggest this increase, during a global pandemic crisis is absurd. Teco should look into other ways to raise funding for its solar initiative. Perhaps the federal government can donate money if it's determined to fund solar grids. Teco should have it's patent company Emera fund its projects. I am very strongly against this rate hike especially at this time and plead with the commission to help the community. Raising rates will cause financial stress for my family and the community.

Thanks,  
Lisa Arett  
9903 Sorbonne Loop  
Seffner, Fl 33584  
313-585-8203

Sent from my iPhone