

**Lisa Smith**

---

**From:** Veronica Washington  
**Sent:** Monday, September 20, 2021 4:32 PM  
**To:** Commissioner Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** We Can't Afford Higher Rates; We Can't Afford Higher Rates; We Can't Afford Higher Rates

Please place the attached emails in Docket No. 20210015

Thanks

**Veronica D. Washington**

Executive Assistant to Commissioner Andrew Fay  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
(850)413-6036  
[vwashing@psc.state.fl.us](mailto:vwashing@psc.state.fl.us)



FLORIDA  
PUBLIC  
SERVICE  
COMMISSION

Disclaimer: Florida has a very broad public records law. Most written communication to or from state officials regarding state business are considered public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure. If you do not want your email message released in response to a public records request, do not send email to the Public Service Commission. Instead, contact this office by phone.

**Lisa Smith**

---

**From:** Gabriela.alcantara.anderson@everyactioncustom.com on behalf of Gabriela Alcantara <Gabriela.alcantara.anderson@everyactioncustom.com>  
**Sent:** Monday, September 20, 2021 4:16 PM  
**To:** Office of Commissioner Fay  
**Subject:** We Can't Afford Higher Rates

Dear Andrew Fay,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for their customers across the state, hurting the most vulnerable in our communities the most. We urge you to rethink this decision and not increase our bills.

This past year has been challenging and unrelenting, and folks have spent it worrying; worrying about the health and safety of their families and friends; worrying about finding work or being safe at work; worrying about the future of the business they built from the ground up; and worrying about making sure that they could keep the lights and heat on at home. For many of us, the pandemic has changed all of our lives in ways we'll still likely be grappling with long after the pandemic comes to an end.

Nevertheless, for some reason, corporate greed seems to be more important than the sustainability of our communities and our livelihood. This was evident when FPL, among several other power companies resumed closing customer accounts due to non-payment during the second wave of the pandemic. Now, they want to increase rates for their most vulnerable customers. We can't allow companies to continue taking advantage of working-class families, and luckily, you have the power NOW to stop this.

Our families need relief, real solutions to the climate crisis and fair and affordable utility rates. By raising prices, FPL is treating energy as a commodity when it's a necessity. We are demanding that Florida Power & Light halt this unfair plan and that Florida's Public Service Commission require FPL to maintain fair rates for their consumers, and prioritize the communities they serve.

Sincerely,  
Mrs. Gabriela Alcantara  
3501 Jade Ln Mulberry, FL 33860-8442  
Gabriela.alcantara.anderson@gmail.com

**Lisa Smith**

---

**From:** jacoblerner91@everyactioncustom.com on behalf of Jacob Lerner <jacoblerner91@everyactioncustom.com>  
**Sent:** Monday, September 20, 2021 4:09 PM  
**To:** Office of Commissioner Fay  
**Subject:** We Can't Afford Higher Rates

Dear Andrew Fay,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for their customers across the state, hurting the most vulnerable in our communities the most. We urge you to rethink this decision and not increase our bills.

This past year has been challenging and unrelenting, and folks have spent it worrying; worrying about the health and safety of their families and friends; worrying about finding work or being safe at work; worrying about the future of the business they built from the ground up; and worrying about making sure that they could keep the lights and heat on at home. For many of us, the pandemic has changed all of our lives in ways we'll still likely be grappling with long after the pandemic comes to an end.

Nevertheless, for some reason, corporate greed seems to be more important than the sustainability of our communities and our livelihood. This was evident when FPL, among several other power companies resumed closing customer accounts due to non-payment during the second wave of the pandemic. Now, they want to increase rates for their most vulnerable customers. We can't allow companies to continue taking advantage of working-class families, and luckily, you have the power NOW to stop this.

Our families need relief, real solutions to the climate crisis and fair and affordable utility rates. By raising prices, FPL is treating energy as a commodity when it's a necessity. We are demanding that Florida Power & Light halt this unfair plan and that Florida's Public Service Commission require FPL to maintain fair rates for their consumers, and prioritize the communities they serve.

Sincerely,  
Mr. Jacob Lerner  
14925 SW 34th St Miami, FL 33185-4845  
jacoblerner91@gmail.com

**Lisa Smith**

---

**From:** bertwoman@everyactioncustom.com on behalf of Roberta Rich  
<bertwoman@everyactioncustom.com>  
**Sent:** Monday, September 20, 2021 3:52 PM  
**To:** Office of Commissioner Fay  
**Subject:** We Can't Afford Higher Rates

Dear Andrew Fay,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for their customers across the state, hurting the most vulnerable in our communities the most. We urge you to rethink this decision and not increase our bills.

This past year has been challenging and unrelenting, and folks have spent it worrying; worrying about the health and safety of their families and friends; worrying about finding work or being safe at work; worrying about the future of the business they built from the ground up; and worrying about making sure that they could keep the lights and heat on at home. For many of us, the pandemic has changed all of our lives in ways we'll still likely be grappling with long after the pandemic comes to an end.

Nevertheless, for some reason, corporate greed seems to be more important than the sustainability of our communities and our livelihood. This was evident when FPL, among several other power companies resumed closing customer accounts due to non-payment during the second wave of the pandemic. Now, they want to increase rates for their most vulnerable customers. We can't allow companies to continue taking advantage of working-class families, and luckily, you have the power NOW to stop this.

Our families need relief, real solutions to the climate crisis and fair and affordable utility rates. By raising prices, FPL is treating energy as a commodity when it's a necessity. We are demanding that Florida Power & Light halt this unfair plan and that Florida's Public Service Commission require FPL to maintain fair rates for their consumers, and prioritize the communities they serve.

Sincerely,  
Ms. Roberta Rich  
4901 SW 27th Ter Fort Lauderdale, FL 33312-5845 bertwoman@earthlink.net