

PUBLIC SERVICE COMMISSION  
FAR NOTICE OF CUSTOMER MEETING

The FLORIDA PUBLIC SERVICE COMMISSION announces a public customer meeting in the following docket to which all persons are invited.

DOCKET NO. AND TITLE: Docket No. 20210055-WU - Application for staff-assisted rate case in Lake County by Brendenwood Waterworks, Inc.

DAY, DATE AND TIME: Wednesday, October 20, 2021, at 2:00 PM.

PLACE: Registered customers and other interested persons will participate by telephone using the GoToMeeting Platform. The public may view a live stream of the customer meeting online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>

GENERAL SUBJECT MATTER TO BE CONSIDERED:

The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For technical questions contact Commission staff Terence Bethea at [Terence.Bethea@psc.state.fl.us](mailto:Terence.Bethea@psc.state.fl.us) or (850) 413-6435. For legal questions contact Commission staff Matthew Jones at [MaJones@psc.state.fl.us](mailto:MaJones@psc.state.fl.us) or (850) 413-6212.

These customer service hearings will be conducted virtually. Commission staff shall act as the host of these hearings and will use a combination of technologies to ensure full participation. Commission staff will employ GoToMeeting as an audio and video platform for the hearing, and will provide for simultaneous, audio-only participation by telephone. Persons wishing to testify will present their testimony over the telephone.

Persons wishing to comment at the customer meeting must register by contacting the Commission via email at [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us) or calling (850) 413-7080. You will need to provide your name, address, and the name of the utility (Brendenwood Waterworks). Registration will open beginning October 6, 2021 at 9:00 a.m., and the deadline to sign up is noon **two business days** prior to the meeting. After registering to comment, either by email or phone, you will be provided further instructions on how to participate, including the call-in number. Please note: the order in which customers speak at the customer meeting is based upon the order in which they sign up. To watch the meeting live, visit [www.floridapsc.com](http://www.floridapsc.com) and look for the "Watch Live Broadcast" icon on the left side of the webpage. If you do not have access to the internet, you may call (850) 413-7999 to listen to the meeting.

All customers who register to present comments at the meeting are urged to call-in promptly at the scheduled meeting time, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

ADA:

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the meeting at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or (850) 413-6770 (Florida Relay Service, 1(800) 955-8770 Voice or 1(800) 955-8771 TDD).

EMERGENCY CANCELLATION OF MEETING:

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

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**Notices Submitted to ACR**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
<a href="#">25086836</a>	9/30/2021	Florida Public Service Commission	Meeting	10/1/2021 Vol. 47/191	9/30/2021

**Notices Confirmed by ACR**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
<a href="#">25086254</a>	9/30/2021	Florida Public Service Commission	Meeting	10/1/2021 Vol. 47/191	9/30/2021

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