

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 10/07/2021
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210016.

2021 OCT - 7 AM 9:34
COMMISSION
CLERK
RECEIVED-PPSC

September 29, 2021

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

To Members of the Florida Public Service Commission:

I live in Deland, Florida, and installed solar panels in the fall of 2020 and since January 2021, my energy bill has been \$13.00. I considered the installation an investment in actively protecting the environment, and in my financial health, safeguarding against the certainty of rising electric costs.

I read on the Duke Energy site that the Commission has allowed Duke to change its billing structure so that a minimum fee of \$30 can be imposed, regardless of usage. I believe this is a blatant discrimination against customers who decided to use solar energy, along with attempts to discourage further solar usage. Further, electricity has historically been billed according to usage, so this change to allow a minimum is biased in favor of the electric company's profitability to extract monies from customers for electricity they have not used. I consider this ruling to be unethical, greed-based, poverty-enabling, completely environmentally insensitive and ripe for abuse with the enticement of ever-rising minimums.


Further, this ruling represents a complete abandonment of your mission statement of "reliable utility services at fair prices" and the stated goals (in part) of "regulatory process that is fair and unbiased;" "regulatory oversight to protect consumers;" and to "encourage efficiency and innovation."

The goal of "...while offering rate base regulated utilities an opportunity to earn a fair return on their investments" is also no longer valid with the rule allowing a minimum base. Specifically note, the current rule gives absolutely no consideration to the customer's fair return on their investment.

Perhaps a change in name is in order to: Florida Public Disservice Commission.

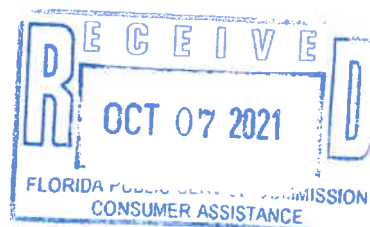
I am requesting that the Commission reverse their biased and discriminatory decision, forcing electric companies once again to the usage-based billing. A reply to this letter is requested.

Sincerely,



Carole J. Gilbert
504 Black Ironwood Drive
Deland, FL 32724

PS: How many Commission members are using solar energy for their home electric needs?





Carole Gilbert
504 Black Ironwood Dr.
Deland, FL 32724

ORLANDO FL 328



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2021 OCT -7 AM 8:55

*Florida Public Service Commission
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Tallahassee, FL 32399-0850*

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