

**Jacob Veagh**

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**From:** Ellen Plendl  
**Sent:** Wednesday, November 3, 2021 3:30 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210016  
**Attachments:** FW Duke Rate 2022; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and FPSC reply for Docket No. 20210016.

## Jacob Veauhn

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**From:** Consumer Contact  
**Sent:** Wednesday, November 3, 2021 3:12 PM  
**To:** Ellen Plendl  
**Subject:** FW: Duke Rate 2022

Please file as needed and respond to the customer. Thank you. DHood

**From:** Shawn Ruth <sruth5464@gmail.com>  
**Sent:** Wednesday, November 03, 2021 1:43 PM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** Duke Rate 2022

To whom it may concern,

I recently read that you all approved a minimum \$30.00 for Duke to charge renewable energy home owners. I was under the impression that Amendment 1 and 4 from 2016 protected us from subsidizing from utilities in Florida. Many retirement community homeowners are on a fixed income and many have gone solar to help with their fixed incomes. This \$30 increase along with the meter charge (\$45) will make electricity more expensive and might cause hardships. This \$30 is approximately 200 KWH per month. Most solar homes do not use 200 KWH from Duke, why do we have to pay for a service that is not provided by Duke?

Duke spends tons of money on TV ads and other social media platforms. They can't gain new customers this way, since it is a monopoly. Duke also gave 15 million to its CEO during a national crisis in 2020. Perhaps you should have forced Duke to look into their own spending.

Now we the people have to take our hard earned money to pay for a service not provided! This is completely unfair.

Please advise why this was approved.

Thank you,

Shawn Ruth  
Concerned Fl Resident

## Jacob Veaughn

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**From:** Ellen Plendl  
**Sent:** Wednesday, November 3, 2021 3:27 PM  
**To:** 'sruth5464@gmail.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Shawn Ruth  
sruth5464@gmail.com

RE: FPSC Inquiry 1383252C

Dear Mr. Ruth:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding Duke Energy and the Customer Charge.

The Florida Public Service Commission approved Duke Energy Florida's (Duke) general base rate settlement agreement in Order No. PSC-2021-0202-AS-EI, issued on June 4, 2021, in Docket No. 20210016-EI, and effective on January 1, 2022. The settlement agreement was entered into by Duke and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to Duke's base rates through the end of 2024. The agreement also contains a provision that will raise the minimum bill charge to \$30 for all residential and small commercial customers.

The minimum monthly bill does not replace the existing customer charge; instead, Duke will only charge the minimum bill when a customer's total monthly bill does not exceed \$30, excluding any taxes, other additional charges, or off-peak electric vehicle charging credits.

Duke explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and small commercial customers contribute towards the fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to Duke's original petition for a base rate increase that provides rate stability for Duke's customers.

We have added your correspondence to our files as a protest to the Duke's Rate Case, docket 20210016.

Thank you for contacting the Florida Public Service Commission.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)