

**Jacob Veagh**

---

**From:** Ellen Plendl  
**Sent:** Friday, February 4, 2022 7:52 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20200181  
**Attachments:** FW Docket No. 20200181; Help us manage unaffordable power bills; Consumer Inquiry -  
Docket No. 20200181

See attached customer correspondence and FPSC reply for Docket No. 20200181

## Jacob Veaghn

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, February 3, 2022 2:24 PM  
**To:** Ellen Plendl  
**Subject:** FW: Docket No. 20200181; Help us manage unaffordable power bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** slw319@everyactionadvocacy.com <slw319@everyactionadvocacy.com>  
**Sent:** Saturday, January 29, 2022 5:03 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Docket No. 20200181; Help us manage unaffordable power bills

Dear Governor Ron D. DeSantis,

The past couple of years has been brutal for Floridians. Just as hard-working families and small businesses have started digging out of the economic impacts from the COVID pandemic, they've been hit with huge increases in power bills from base rate increases and recovery charges for volatile and high fossil gas costs. These bill hikes have led to us paying power bills that are higher than ever.

Paying sky-high electricity bills isn't sustainable for many Floridians—but there is an opportunity to change the course we're on.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills, by getting right to the source of the issue: reducing energy consumption. Using energy smarter is the quickest, cleanest, and cheapest way for the utility to meet energy demand while also helping Floridians cut energy waste and save money on power bills. It's a win-win solution that can be realized if you take action to support this common-sense solution.

As you update your efficiency goal-setting rule, please do so with an eye to making Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put efficiency to work for all in unlocking savings for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,  
Shelia Watkins  
Gulf Breeze, FL 32563  
slw319@gmail.com

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Jacob Veaghn

---

**From:** Ellen Plendl  
**Sent:** Friday, February 4, 2022 7:44 AM  
**To:** 'slw319@gmail.com'  
**Subject:** Consumer Inquiry - Docket No. 20200181

Ms. Shelia Watkins  
slw319@gmail.com

RE: FPSC Inquiry 1389202C

Dear Ms. Watkins:

The Governor's office forwarded a copy of your email regarding Docket No. 20200181 to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We have added your correspondence to Docket 20200181, regarding the proposed amendment of Rule 25-17.0021, F.A.C., Goals for Electric Utilities.

If you have any questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Specialist  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)