

Public Service Commission  
March 14, 2022

Re: Complaint Number 1349979E

Pursuant to Rule 25-22.036, the undersigned is requesting a formal complaint against Duke Energy of Florida, P. O. Box 14042, St Petersburg, FL 33733; for improper billing and advise from multiple customer service Duke representative.

The resolution sought is that the undersigned does not owe any "past due" amounts. Every single month Duke has been paid for the actual kwh and taxes used by the undersigned.

I remain,

Chris Rosa