

Antonia Hover

From: Office of Commissioner Clark
Sent: Monday, March 28, 2022 2:40 PM
To: Commissioner Correspondence
Subject: FW: Minimum Bill charge.....

Importance: High

Good afternoon,

Please place the attached email in Docket No. 20210016.

Hannah E. Branum

Executive Assistant to Commissioner Clark
Florida Public Service Commission
[2540 Shumard Oak Blvd.](#)
[Tallahassee, FL 32399](#)
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From: roseanna calley <roseannamartinhardy@gmail.com>
Sent: Tuesday, March 22, 2022 10:33 AM
To: Lynn.good@duke-energy.com; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>
Subject: Minimum Bill charge.....
Importance: High

Good Morning Ms. Good and Mr. Clark:

I know you both are busy so I will make this as short as possible.

My husband and I are on fixed incomes, we looked at our finances and opted to get solar panels on our home so we could have a constant bill, along with helping the energy crisis and the environment.

In November of 2021 the Fla. Public Service commission passed a “minimum bill charge” which raised our monthly fee from \$12.45 to \$30.00 by adding a minimum bill charge of \$17.55 on top of the \$12.45 charge we already paid. We were upset, but wanted to wait to see if any credit for solar panels would be given to owners who had them.

We feel as though we are being penalized by adding solar panels. We feed the grid so that you have energy for another use, we should not be charged the additional \$17.55 a month. I called Duke to ask them to explain why, and the young lady was very nice and explained it was for upkeep and infrastructure etc.

No one is helping for our upkeep of the Solar Panels, or the infrastructure of the roof where the solar panels have been attached.

I am very sorry, but this is something that has to be looked at and for the people who are attempting to add energy should NOT be charged this amount. I am sure you think this is a very trivial amount and issue, but for retirees and this economy this is NOT trivial.

Please address this and rethink this charge. We appreciate your attention to this manner.

Respectfully,

Roseanna and Brian Calley
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