

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, May 11, 2022 8:25 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20210016  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 187080; Unjust Electric Charges

Please, add to docket 20210016.

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**From:** Diane Hood <DHOOD@PSC.STATE.FL.US>  
**Sent:** Wednesday, May 11, 2022 8:20 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** To CLK Docket 20210016

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Sunday, May 8, 2022 9:38 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 187080

### CUSTOMER INFORMATION

Name: Gregg Walker  
Telephone: (850) 566-1296  
Email: greggwalker@rocketmail.com  
Address: 181 Heritage Blvd. Monticello FL 32344

### BUSINESS INFORMATION

Business Account Name: Gregg Walker  
Account Number: 9100 7206 4157  
Address: 181 Heritage Blvd. Monticello FL 32344

### COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy

#### Details:

I am outraged that Duke Energy has, without any prior notification, applied a \$30 minimum per month electricity fee to our power bill. About 18 months ago, my wife and I did the environmentally responsible activity by installing solar panels and a battery backup to our house. The purpose is to 1) reduce our power bill and 2) provide for a hurricane backup system without running a noisy generator that runs on fossil fuels. Prior to January 2022, we were paying a \$14 service charge which was appropriate as we still use the grid. The increased fee is absolutely absurd because we are generating more power than we use so Duke is actually benefitting from our system! Can the PSC encourage or force Duke to reduce this minimum fee?

## Antonia Hover

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**From:** Teresa Damschroder <teresadamschroder@gmail.com>  
**Sent:** Monday, May 9, 2022 2:29 PM  
**To:** Consumer Contact  
**Subject:** Unjust Electric Charges

May/ 09/ 2022

To whom it may concern,

I need to know what steps I need to take to stop Duke Energy from charging me for electricity that I'm not using?

I put Solar on my home 4 years ago and have never had a Duke Energy bill over \$27.00 which paid for my electric meter and 2 surge protectors on my home.

In March my bill was \$33 and change. I didn't think much of it as everything is going up in price, so I paid \$50.00. Then I get my April bill and it's \$37 and some change. I paid nothing at this point. Then I get my May bill and It's \$79 and change. I started looking at my usage and the kwh reads 0000. After talking to Duke Energy, I was told starting in January 2022 every customer is being charged a mandatory \$30.00 a month usage charge to help manage the grid. I've got thousands of dollars sitting on my roof as my investment in the grid.

As I mentioned I invested \$16,000 plus in 21 solar panels for my home as an investment into going green, I was told upon my investment that I could receive a check monthly to pay me for extra power that was going back into the grid only to find out that Pinellas County doesn't do that. I was also told that I would be able to sell my home with a \$0.00 electric bill attached. I can't do this. This is wrong on every level and needs to be corrected.

I just received my disability a year ago and live on less than \$1000.00 a month, I CAN NOT afford this. Please help me with this even if it means going to the Attorney General or Governor's office.

I can be reached at [teresadamschroder@gmail.com](mailto:teresadamschroder@gmail.com) or my mobile # 740-398-7495 or my home address 12100 Seminole Blvd Lot 259 Largo Fla, 33778

Thank you for any help I can receive to resolve what seems to be an unjust and a wrongful tactic or move on behalf of Duke Energy

Sincerely  
Teresa J. Damschroder