

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Thursday, May 12, 2022 10:03 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** FW YOUR JOB!; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, May 12, 2022 9:54 AM  
**To:** Ellen Plendl  
**Subject:** FW: YOUR JOB!

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**From:** onesedona <onesedona@yahoo.com>  
**Sent:** Wednesday, May 11, 2022 1:16 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** YOUR JOB!

DEAR SIR,

"IF" YOU DO NOT DO SOMETHING ABOUT THIS FPL/PSC SITUATION THAT IS WAAAAAY OUT OF HAND, YOU KNOW WHILE THEY ARE COMMITTING MAIL FRAUD, RACKETEERING, AND NOW EXTORTION....YOU ARE MAKING A BIG MISTAKE!

ALSO, MY DAUGHTER IS AN ELEMENTARY SCHOOL TEACHER IN WALTON COUNTY AND IT IS AN IMPOVERISHED AREA. REMOVAL OF FREE BREAKFAST AND LUNCH IS NOT DOING YOU ANY FAVORS EITHER....PLEASE TEND TO THESE ITEMS...

SINCERELY,  
JANE C. MCMURRAY

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Thursday, May 12, 2022 10:02 AM  
**To:** 'onesedona@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Jane C. McMurray  
onesedona@yahoo.com

RE: FPSC Inquiry 1387803C

Dear Ms. McMurray:

The Governor's office forwarded a copy of your May 11 email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We will add your additional feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)