

Hiep Nguyen

From: John Plescow
Sent: Tuesday, June 14, 2022 9:26 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Tuesday, June 14, 2022 8:09 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, June 14, 2022 6:04 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187364

CUSTOMER INFORMATION

Name: Tanya Stiles
Telephone: (850) 381-0683
Email: Tanyas1215@gmail.com
Address: 1115 Delaware Ave Lynn Haven FL 32444

BUSINESS INFORMATION

Business Account Name: Tanya Stiles
Account Number: 21003-17722
Address: 1115 Delaware Ave Lynn Haven FL 32444

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

My power bill tripled because of a minimum bill charge. My bill states this hike was approved by PSC for customers with net metering. One of the reasons customers went solar is because of the outrageous bills by the electric companies and the fact that we are given no options in electrical service companies. With the state of the economy right now, how could you approve rate increases on residents of Florida looking to cut costs? FPL has a monopoly and they're able to increase their rates on us with no recourse except complaining to the very ones that approve the hikes. What can be done about these increases?